

THE VETERANS' ADVISORY BOARD ON DOSE RECONSTRUCTION

MEETING I

DAY TWO

The verbatim transcript of the Meeting of the Veterans' Advisory Board on Dose Reconstruction held at the Hyatt Regency Hotel, Tampa, Florida, on August 18, 2005.

C O N T E N T S

August 18, 2005

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TRANSCRIPT LEGEND

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-- "uh-huh" represents an affirmative response, and "uh-uh" represents a negative response.

-- "*" denotes a spelling based on phonetics, without reference available.

-- (inaudible)/ (unintelligible) signifies speaker failure, usually failure to use a microphone.

In the following transcript refers to microphone malfunction or speaker's neglect to depress "on" button.

P A R T I C I P A N T S

(By Group, in Alphabetical Order)

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VADM, USN (ret)

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CRAGLE, DONNA, ORAU
DEGUENTHER, BETTY
DEGUENTHER, PAUL V.
DUDLEY, MARTIN S., AUX
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HEISTER, MELANIE, NCRP
LESTER, TONY, ORAU
LEWIS, BLANE, DTRA
MARRO, RALPH
POWELL, JOY, AIR FORCE
RYAN, TAYLOR, AUX
SCHAUER, DAVID A., NCRP
SMITH, IRENE, DTRA
STACHOWITZ, COL. RAINER, DTRA
TENFORDE, THOMAS S., NCRP

P R O C E E D I N G S

(9:05 a.m.)

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ADMIRAL ZIMBLE: Ladies and gentlemen, we have -- we have exceeded our five-minute grace period and now I think it's time to commence with our proceedings this morning.

Before we enter into our business of today, first I want to thank the Board for last night, for yesterday, and for your participation today. I want to welcome Dr. Swenson, who has -- who has taken care of assuring that her daughter gets involved in higher education and is now ready to join us. And Dr. Vaughan, I understand that you're on the line.

DR. VAUGHAN: Yes, good morning.

ADMIRAL ZIMBLE: Good morning. Is there any -- any questions or unfinished business from yesterday that any members of the Board would like to bring up or discuss?

COLONEL TAYLOR: I might communicate back to that --

ADMIRAL ZIMBLE: Colonel, yes.

COLONEL TAYLOR: I might communicate if -- with your permission, I'll communicate back to Ritter and that bunch that we really appreciate their coming over and making a speech, and a

1 lot of them stayed an extra day to do that and
2 their contribution yesterday I think helped.

3 **ADMIRAL ZIMBLE:** That'll be -- that'll be fine.
4 I think -- I think he was -- he -- he very well
5 articulated the feelings of many of the members
6 of the -- of his -- of his organization, as
7 well as the feelings of many atomic veterans.
8 I would like to remind everyone here that you
9 need to register. I know you registered
10 yesterday, but now we need documentation that
11 you didn't leave early so that you're going to
12 need to register again today.

13 And secondly, I would ask all of you please to
14 -- to speak very closely into the microphone.
15 That's very, very important for getting an
16 accurate testimony, accurate transcript of
17 these proceedings.

18 Also, rather than waving hands to speak, I
19 would like to adopt a convention that our
20 sister board is using, and that is to take your
21 name tag and turn it sideways, and that will
22 indicate that you would like to -- you would
23 like to speak or ask a question. Now don't
24 turn it upside-down because that's the signal
25 for distress.

1 REVIEW AND BOARD APPROVAL OF SCOPE OF WORK AND
2 MEMBERSHIP OF SUBCOMMITTEE 1

3 **ADMIRAL ZIMBLE:** All right. The first business
4 for today is to review and approve the concept
5 of subcommittees to do the work of this Board.
6 So I would like to submit to the Board the
7 concept of creation of four subcommittees. A
8 subcommittee on auditing the dose
9 reconstruction, a second subcommittee --
10 subcommittee two on the auditing and reviewing
11 the claims process of the Veterans
12 Administration. Subcommittee three to look to
13 quality assurance issues and on integration of
14 the agencies that are involved with
15 compensating atomic veterans. And subcommittee
16 four, a committee on communications, looking at
17 areas of communicating between the agencies and
18 their customers, the atomic veterans, and on
19 communication between the agencies. So with
20 that, I would move that we create those four
21 subcommittees, and I ask for your approval of
22 disapproval.

23 **COLONEL TAYLOR:** Second.

24 **ADMIRAL ZIMBLE:** We have a second. All those
25 in favor?

1 (Affirmative responses)

2 And those opposed?

3 (No responses)

4 Okay. So -- so that's done.

5 Now I'm going to nominate the individuals that
6 I think are appropriately equipped,
7 knowledgeable, experienced to -- to chair each
8 of those committees.

9 First for the subcommittee number one, the
10 committee on DTRA dose reconstruction
11 procedures, I nominate -- I nominate Harold
12 Beck, who has had much experience in radiation
13 dose reconstruction. So I would like to ask
14 for a second on the nomination of Dr. (sic)
15 Beck.

16 **DR. BOICE:** Second.

17 **ADMIRAL ZIMBLE:** We have a -- we have a motion
18 and a second, and all in favor?

19 (Affirmative responses)

20 Okay, very good.

21 Now I'm going to ask Dr. (sic) Beck to be kind
22 enough to -- to discuss what the -- what your
23 statement of work will be, what's your field of
24 mission of the subcommittee and to nominate
25 your -- the members for your subcommittee.

1 **MR. BECK:** Thank you, Mr. Chairman. Can you
2 hear me?

3 I guess the scope is -- will be on the record,
4 so I don't have to read it verbatim here unless
5 you'd like me to.

6 **ADMIRAL ZIMBLE:** No, you don't have to read it.
7 You might want -- if there's anything that you
8 want to expand on that, it'd be fine, but --

9 **MR. BECK:** I think we have sort of two main
10 goals that I see in this -- completing this
11 goal of auditing dose reconstructions. One
12 goal is to use these random audits to examine
13 the methodology that's being used by DTRA to
14 make sure that they have procedures in place,
15 that they're following those procedures, and
16 that we feel those procedures are adequate, and
17 to identify problems that we see with those
18 procedures. By looking at a variety of dose
19 reconstructions that are currently or recently
20 completed, I expect we'll be able to identify
21 these problems.

22 A second, longer-term goal which I think is
23 implied by the law is a sort of a continuing
24 process, which is -- comes out of the word
25 periodic where we're going to try to look at

1 enough cases over the longer period to get a
2 good statistical idea of the quality of the
3 dose reconstructions, the occurrence of
4 problems, the occurrence of lack of
5 documentation and things like that. So there's
6 sort of two things here.

7 Now I recognize the veterans are very concerned
8 about taking a lot of time to identify
9 problems, so I think that in the initial year
10 probably of doing this, our focus will be on
11 identifying problems with how they're doing
12 things. After that I expect that we will be
13 able to move much more rapidly than just doing
14 statistical analyses of a lot of cases. But as
15 Dr. Blake mentioned yesterday, some of these
16 cases that we'll be looking at are very
17 complex, so to begin with we're going to have
18 to move relatively slowly and be fairly
19 thorough.

20 Dr. Ziemer yesterday mentioned about random
21 sampling, that you really aren't going to do
22 pure random sampling because what we want to do
23 is we want to pick cases that really exhibit
24 the variety of situations that occur. And we
25 want to do that in sort of the same -- a way

1 that reflects the proportion of the type of
2 cases that are being examined. So obviously
3 if three-quarters of the cases that they're now
4 looking at are skin dose cases, we're going to
5 have to pick our random samples in such a way
6 that we look at say more skin dose cases than
7 we would look at for instance colon cancer,
8 which is fairly rare and a mostly presumptive
9 disease. So we will be doing what I would call
10 sort of a stratified random sampling.
11 Dr. Blake has agreed to provide us with a list
12 of all the cases that have been completed since
13 the new era, I should say -- after the Academy
14 study. And I will, from that list, pick I
15 think on the order of about six cases for us to
16 start looking at for our next meeting so we can
17 come into the next meeting and report on those
18 cases.
19 Now the number of cases that we will look at
20 between each meeting we'll have to decide as we
21 go along, as we get a better feel for this.
22 But I think our feeling now is that that would
23 be an adequate number to look at in some detail
24 to start this process as long as these cases
25 reflect a variety of situations, with prostate

1 cancer and skin cancer being up at the top sort
2 of in terms of how we pick these cases.
3 We have -- since we are just been formed and --
4 first of all, let me nominate the members of
5 the committee so --

6 **ADMIRAL ZIMBLE:** Please.

7 **MR. BECK:** -- talk about that.

8 **ADMIRAL ZIMBLE:** Please.

9 **MR. BECK:** I would propose that the members of
10 the committee be Paul Voillequé, Gary Zeman and
11 Paul Blake. All of these gentlemen are very
12 well-qualified in both dose reconstruction and
13 health physics, and among the best experts that
14 you can get in this area. And Dr. Blake of
15 course is very critical of this process since
16 he will bring the expertise of the DTRA in
17 terms of expediting our work, so I'd like to
18 formally nominate these people.

19 **ADMIRAL ZIMBLE:** Do you do it in the form of a
20 motion?

21 **MR. BECK:** I move that they be accepted as
22 members of Subcommittee One.

23 **ADMIRAL ZIMBLE:** Do we have a second?

24 **MR. GROVES:** Second.

25 **ADMIRAL ZIMBLE:** Okay, we have a second from

1 Mr. Groves.

2 All in favor?

3 (Affirmative responses)

4 Opposed?

5 (No responses)

6 Okay. Any further comments or --

7 **MR. BECK:** One further comment. As we go
8 through our cases, it's clear that we're going
9 to see things that involve quality assurance or
10 communication problems, which are not our main
11 focus. So we will have to work closely with
12 the other chairmen -- I will -- particularly
13 with the other subcommittee chairmen and refer
14 these to them, so I think we will want to
15 consider developing some mechanism where we can
16 coordinate between the different committees.
17 Perhaps periodic conference calls between the
18 chairmen or something like that, where we can
19 make sure that -- that if some -- one of our
20 committees, for instance, is meeting at DTRA on
21 a particular case and somebody from another
22 committee wants to come along -- some things
23 like that, so I think this is one thing we
24 might want to consider.

25 **ADMIRAL ZIMBLE:** No, I think that -- that

1 recommendation is essential. What we don't
2 want are four stovepipes. We really need to
3 have -- we need to have cross-talk between the
4 committees. I think that -- that's very, very
5 important.

6 **MR. BECK:** The other thing I'd like to mention
7 is that I of course have had some experience
8 with the DTRA cases, serving as a member of the
9 National Academy committee. But members of my
10 subcommittee, and I know many of the other
11 members of the Board here, are not really
12 familiar with the process and the cases and
13 what they look like. And Dr. Blake has agreed
14 to very quickly send out some sample cases for
15 everybody to look at to at least see what we're
16 talking about in terms of the whole process.

17 **ADMIRAL ZIMBLE:** Yes, I would appreciate if
18 every Board member gets a copy --

19 **MR. BECK:** Yeah, that would be for every Board
20 member.

21 **ADMIRAL ZIMBLE:** Okay.

22 **MR. BECK:** That would be separate from the
23 random selection that I would make.

24 **ADMIRAL ZIMBLE:** I think that's very important.

25 **MR. BECK:** I don't know if anybody -- members

1 of my subcommittee have any comments.

2 **ADMIRAL ZIMBLE:** Fine. Anyone have any
3 comments regarding -- regarding the mission of
4 subcommittee number one?

5 (No responses)

6 I would ask -- well, first, I found it
7 remarkable that yesterday the comment was made
8 that when dose reconstructions were done and
9 submitted back to the Veterans Administration,
10 almost everyone was denied. This is after
11 there is a -- a spirit and mandate that we --
12 we do -- everything be in favor of the veteran,
13 that we would look for 95th percentile on dose
14 reconstruction and 99th percentile on
15 probability of causation, and -- and despite
16 that, there are very few claims in the non-
17 presumptive category. And simultaneously, in
18 the presumptive group of 21 cancers, they are
19 automatically granted. So there is a paradox
20 that I think would be appropriate for the Board
21 to consider and deliberate, and I think
22 specifically Subcommittee One ought -- ought to
23 be looking at that aspect.

24 **MR. BECK:** Well, I -- I think I would refer you
25 to the Academy's report where it pointed out,

1 you know, that -- once the dose reconstruction
2 is done and the dose is delivered to the
3 medical people at the VA, they apply these
4 probability of causation tables. And of course
5 if the dose isn't high enough, then it will be
6 denied. Now the Academy found that the upper
7 limits that were reported before were such that
8 the dose was rarely high enough, but they also
9 said that in their opinion, even if these new
10 rules were put into place, if things were fixed
11 and the upper limits were more realistic, it
12 still would be very unlikely for most of these
13 cancers that the dose would be high enough. So
14 I -- I think -- our subcommittee -- the most
15 important thing is to make sure that we are --
16 that they are presenting the 95th percentile
17 dose as a realistic estimate of the 95th
18 percentile dose. But I think that your comment
19 here about whether, you know, this -- why it
20 doesn't get in -- a claim doesn't get satisfied
21 goes beyond my subcommittee because I think now
22 it gets to this whole question of the
23 application of probability of causation and
24 whether that's a valid way of actually deciding
25 whether the dose was high enough.

1 **ADMIRAL ZIMBLE:** I know that April 15th of
2 every year I, and I'm sure all of you, are
3 reminded that we are taxpayers, so it might be
4 wise that we look at the cost benefit analysis
5 of the process that -- that has been
6 established for the non-presumptive cases.

7 **MR. BECK:** I fully agree with that.

8 **ADMIRAL ZIMBLE:** Okay, very good. Yes, sir,
9 Dr. Zeman.

10 **DR. ZEMAN:** Thank you. I -- I would just like
11 to say a couple of things. One is I -- I look
12 forward to working on the subcommittee. I am
13 not familiar yet with the -- that is to say I'm
14 just beginning to learn the process that DTRA
15 has used and I haven't seen the data for any of
16 these cases, but I look forward to learning
17 about them.

18 The issues that I'm particularly interested in
19 looking out, number one, are beta dosimetry.
20 I've done some beta dosimetry calculations and
21 measurements in other aspects of my life and
22 I'm aware of some of the difficulties and
23 uncertainties involved in beta dosimetry. It's
24 a very complex problem. The kinds of things
25 we've heard from the veterans about swimming

1 and showering in contaminated water and things
2 like that make for a very, very complicated
3 dose analysis, and I look forward to looking
4 into how DTRA's handling that, especially in
5 light of the Green Book. The Green Book made
6 recommendations that DTRA look further into
7 beta dosimetry and improve their procedures
8 there, so I for one look forward to looking
9 into that and -- and seeing exactly how all
10 those issues are handled.

11 The second thing I think is most important is
12 uncertainty analysis. It's hard enough to get
13 the right answer in dosimetry, but even harder
14 to understand all of the variables that are
15 involved and how those variables might lead to
16 uncertainties in the final estimate. So I
17 think our work is before us to look at
18 everything that's been done and try to
19 understand if there's any areas that could be
20 improved in beta dosimetry and the uncertainty
21 analysis that leads to those upper limits.

22 **ADMIRAL ZIMBLE:** Okay. Thank you very much.
23 Colonel Taylor.

24 **COLONEL TAYLOR:** Kind of -- kind of following
25 on what Gary was talking about, I have a

1 question and it probably is well we ask it
2 early in the game. I have a curiosity on this
3 business of dosages. Do we get the same
4 variation in radiation dosages that we get in
5 other measures of effectiveness or damage to
6 people? For example, you say 1.8 on alcohol
7 content, but that varies widely from person to
8 person. People can absorb a lot more than that
9 and still drive and do things, although they
10 have a problem proving that. But do we run
11 into some of that same criteria, Dr. (sic)
12 Beck?

13 **MR. BECK:** Well, there's really two different
14 issues here. One is what the dose is and how
15 we define what we mean by dose. And the other
16 is what the effect is, and I think Dr. Boice
17 may be able to tell you more about the problem
18 with the variability in effects --

19 **COLONEL TAYLOR:** Uh-huh.

20 **MR. BECK:** -- because that's another issue
21 which isn't really -- that's what comes into
22 this development of these PC tables and the
23 uncertainty in these PC part of that, so maybe
24 you'd like to comment.

25 **DR. BOICE:** This is John Boice. Just in

1 general, there are variations in sensitivity.
2 Clearly --

3 **COLONEL TAYLOR:** That's a good way to say it.

4 **DR. BOICE:** Yeah, variations in sensitivity.

5 The obvious one is the difference between men
6 and women. Women are at higher risk for
7 radiation-induced disease than men, and this is
8 mainly because of the organs of the female
9 breast being especially sensitive.

10 Another factor that's very important is the age
11 at which the person or the veteran is exposed,
12 where younger people are slightly higher at
13 risk of developing a radiogenic disease than
14 older people at the time of exposure.

15 There are other factors that are related to
16 radiation, but that's just an example --

17 **COLONEL TAYLOR:** You've basically --

18 **DR. BOICE:** -- of a few of them.

19 **COLONEL TAYLOR:** -- answered my question, sir.

20 And what I was really doing, and there was a
21 reason for that, is in dealing with veterans in
22 a communication standpoint and they say we get
23 a number and we get this as a result of that
24 number, but that number didn't fit us, and you
25 answered very likely. You yourself may have

1 had a different dosage or a different radiation
2 or a different -- and the people that are
3 making the judgments, as long as we know that
4 this is a group of variables, that maybe the
5 hard and fast rules -- there isn't a measuring
6 stick we can say if you got so many rem, you're
7 going to have this happen; you got so many rem,
8 you're going to have this happen -- that that
9 isn't necessarily a complete measure, that
10 there are variations to it. Because I'm
11 already beginning to get questions from that
12 already from some of the veterans. Thank you.
13 Go ahead.

14 **ADMIRAL ZIMBLE:** Okay. I think -- I think one
15 of the tools we need to use for measuring --
16 and I know that Dr. Boice is going to concur --
17 is an epidemiological, probabilistic type of
18 reasoning rather than -- rather than trying to
19 calculate dose because of the wide variation.
20 And as was pointed out yesterday, the greater
21 the uncertainty, the more -- the more there is
22 a benefit -- or -- or the more that there's a
23 balance towards the -- in favor of the veteran.

24 **COLONEL TAYLOR:** And the presumptive benefits
25 try to cover a lot of that.

1 **ADMIRAL ZIMBLE:** Correct. Okay -- yes, Dr.
2 Reimann.

3 **DR. REIMANN:** Yeah, I had a question based
4 actually on Colonel Taylor's question regarding
5 different levels of sensitivity. It's my
6 understanding -- and it might still be a sort
7 of a primitive understanding at this point, but
8 -- that individual sensitivities are not part
9 of the dose reconstruction, or is not
10 explicitly taken into account in some way with
11 the uncertainties. I just want to be able to
12 sort out in my own mind anything that's let's
13 say idiosyncratic and related to an individual
14 versus some basically standard formulation for
15 determining dose and -- and then that dose in
16 relation to a decision process of some kind.
17 Is that something that is -- is -- can be
18 commented on based on what -- the knowledge
19 already at this table, or is that something
20 that we'll have to penetrate in other ways?

21 **MR. BECK:** As far as the dose assessment is
22 concerned, individual sensitivity is not taken
23 into consideration. However, as far as the PC
24 calculation that the VA uses, it was -- it is
25 part of that. That's what is part of that

1 large uncertainty and why they use the 99th
2 percentile of the 50 percent probability of
3 causation. That's where this uncertainty comes
4 in.

5 **DR. REIMANN:** I see. So in other words, at the
6 -- at the VA decision process, fac-- such
7 factors can be -- can be brought into -- into
8 play in -- in accepting or denying.

9 **MR. BECK:** I might mention, based on my Academy
10 experience and perhaps somebody else might like
11 to comment, but the VA -- it's my understanding
12 the medical people do not just -- they don't
13 use the probability of causation in the same
14 way as the atomic workers do in the sense that
15 it's not required. For instance, if somebody
16 does not meet the PC level, they can still
17 award -- or you give them -- you know, award
18 the claim as a -- they give a medical judgment
19 and they use that as a tool, but it's not under
20 the law that they have to accept it -- my
21 understanding is they -- if they -- if the
22 probability of causation is high enough, they
23 always award the claim. But even sometimes
24 when it isn't, they will award it.

25 **DR. REIMANN:** Right, and -- and do I understand

1 it correctly that that -- that decision process
2 is downstream and that wouldn't back up into
3 your dose reconstruction work?

4 **MR. BECK:** Our dose reconstruction is purely
5 physics, primarily.

6 **DR. REIMANN:** Right.

7 **MR. BECK:** It doesn't involve the human
8 sensitivity or that kind of stuff.

9 **DR. REIMANN:** Right. Yeah, I mean from the
10 point of view of let's say a quality analysis
11 or -- or whatever, that one would need to sort
12 out those differences very, very clearly, that
13 which is purely let's say calculational and the
14 other which is more of a judgment -- a judgment
15 call based on a broader set of -- of data and
16 information.

17 **ADMIRAL ZIMBLE:** Dr. Reimann, could you speak a
18 little bit closer to the mike?

19 **DR. REIMANN:** Oh, okay.

20 **ADMIRAL ZIMBLE:** They're not hearing some of
21 it.

22 **DR. REIMANN:** Yeah.

23 **ADMIRAL ZIMBLE:** I'm sorry. Lean close to it.

24 **DR. REIMANN:** Yeah, I don't want to filibuster
25 on that, I just wanted to be sure how that --

1 of how that falls, because it could determine a
2 lot of subcommittee and subcom-- committee to
3 committee follow-up and overlap that would need
4 to be sorted out and well understood as a
5 separate -- as a separate issue. And the scope
6 of this task is -- Mr. Beck's task is purely in
7 -- in the area of that dose reconstruction.

8 **ADMIRAL ZIMBLE:** Right.

9 **DR. REIMANN:** Yeah.

10 **ADMIRAL ZIMBLE:** Okay. Thank you very much.

11 Mr. Pamperin?

12 **MR. PAMPERIN:** Right, thank you. I would say
13 that normal--

14 **ADMIRAL ZIMBLE:** You're going to have to get
15 closer to that microphone. You have to get
16 really close -- you have to almost taste it.

17 **MR. PAMPERIN:** Okay. Normally the dose
18 reconstruction is absolutely determinative in
19 terms of what VHA gives us in terms of the
20 probability of causation. There may be a rare
21 case where we would go contrary to that, but
22 that would usually occur if the veteran had
23 another dose assessment from somebody else, and
24 then we're into a weighing of evidence.

25 REVIEW AND BOARD APPROVAL OF SCOPE OF WORK AND MEMBERSHIP

1 OF SUBCOMMITTEE 2

2 **ADMIRAL ZIMBLE:** All right. Thank you. Let's
3 go on to subcommittee number two. The second
4 subcommittee is going to be assessing the
5 processes involved in making claims and -- and
6 deliberating and decision-making at the
7 Veterans Administration regarding these claims.
8 And I have nominated General Blanck, who has a
9 long history of -- of executive management of
10 the medical system in the United States Army,
11 as retiring after four years as Surgeon General
12 and Commander of the Army Medical Command, he's
13 very knowledgeable regarding processes
14 involving medicine and medical claims, and I
15 think that can contribute to the committee. So
16 I -- I so move and ask for a second.

17 **DR. BOICE:** I second.

18 **ADMIRAL ZIMBLE:** Okay. All in favor?

19 (Affirmative responses)

20 Opposed?

21 (No responses)

22 Okay. So it is always good to nominate someone
23 who's not here 'cause he doesn't have a chance
24 to object. In any event, I will speak for
25 General Blanck. He's asked me -- he's

1 deputized me to act in his stead and nominate
2 the members of subcommittee number two. It
3 will include me and of course we will include
4 Mr. Pamperin, who can bring all the expertise
5 of the VA to the table and -- and give us good
6 deliberations. There will be one more member.
7 That member will be the ethicist that will be
8 appointed to the Board. That appointment is
9 pending, so we -- we can't discuss that member,
10 but -- but I ask that when the ethicist is so
11 identified that -- that the -- that member be
12 put on committee num-- subcommittee number two.
13 So that's -- those are the slate for that
14 subcommittee. Do I have a second?

15 **MR. BECK:** Second.

16 **ADMIRAL ZIMBLE:** Any objections? All in favor?

17 **COLONEL TAYLOR:** I'd like to comment.

18 **ADMIRAL ZIMBLE:** Uh-oh.

19 **COLONEL TAYLOR:** How come we get both surgeon
20 generals on one committee?

21 **ADMIRAL ZIMBLE:** That's for balance.

22 **COLONEL TAYLOR:** Both three-stars on one
23 committee.

24 **ADMIRAL ZIMBLE:** That's for balance.

25 **COLONEL TAYLOR:** That's your committee. Okay,

1 I just wanted -- just wanted to make a record.

2 **ADMIRAL ZIMBLE:** Okay, thank you.

3 **DR. REIMANN:** They might cancel each other out,
4 you know.

5 **COLONEL TAYLOR:** Maybe.

6 **ADMIRAL ZIMBLE:** Well, the mission and scope of
7 that subcommittee is -- is very obvious. We --
8 we have heard testimony and we will continue to
9 hear testimony from veterans that -- you --
10 those who are -- and I suspect the vast
11 majority of those who have gotten satisfactory
12 treatment from the Veterans Administration will
13 not be testifying. They're -- they're enjoying
14 their lives and getting on with it. We will
15 hear testimony from those who are having
16 problems, and it's -- it's those individuals
17 that we need to attend to 'cause we really
18 don't want to have any failures in the system.
19 So we'll be listening to the testimony from
20 veterans, whether it's oral or whether it's
21 written. We will offer many types of -- ways
22 of contacting this Board to let us know of
23 their frustrations and their disappointments.
24 And -- and that's what we hope to examine in
25 that subcommittee and come forward with

1 recommendations.

2 Any -- any comments? All right, I guess we'll
3 move on to -- wait -- yes, I'm sorry. I've
4 told you what to do and then I ignore it.

5 **DR. BOICE:** I was too slow.

6 **ADMIRAL ZIMBLE:** Okay.

7 **DR. BOICE:** But it was sort of a general
8 question from my understanding about the non-
9 presumptive diseases and compensation. And it
10 had to do with what was discussed yesterday on
11 percent disability. And I wanted to make sure
12 that I understood this properly, that if a
13 veteran makes a claim for a non-presumptive
14 disease and it goes through the dose
15 reconstruction and the probability of causation
16 and comes up with a high percentage, over the
17 50 percent mark, so that a claim would be
18 awarded. But then when you look at the
19 individual and the disease has actually been
20 cured and there is no essentially residual
21 disability, does that mean that there is no
22 compensation for that -- for that individual
23 because there is no disability associated with
24 the cancer that he developed?

25 **MR. PAMPERIN:** Generally yes. The -- they

1 would be service-connected at the zero percent
2 level. The most common example of that would
3 be basal cell carcinoma that -- it's usually
4 taken care of at the -- coincident with the
5 diagnosis. And unless there's some tender
6 scarring or something like that, there would be
7 no compensation paid.

8 **DR. BOICE:** I have a follow-up.

9 **MR. PAMPERIN:** Sure.

10 **DR. BOICE:** If in fact there was -- it was a
11 presumptive disease, and so this -- it -- all
12 you had to do was show that you were present at
13 a atomic test or a -- Hiroshima/Nagasaki, and
14 the individual was in fact cured of the cancer
15 and there was no disability associated with it,
16 is in fact there still a compensation for a
17 presumptive disease?

18 **MR. PAMPERIN:** No. No, we -- we award
19 disability compensation based upon residuals,
20 not on the existence of the event or the -- so
21 we would order an examination for that person
22 and get an assessment of what his or her
23 current residuals are, and we'd rate on that.

24 **ADMIRAL ZIMBLE:** But as I understand it,
25 however, although there is no monetary

1 compensation for those cases which get a zero
2 disability, they still have a category one
3 determination, which gives them a good access
4 to Veterans Administration health care.

5 **MR. PAMPERIN:** They have -- they have category
6 six --

7 **ADMIRAL ZIMBLE:** Oh, I'm sorry.

8 **MR. PAMPERIN:** -- if there -- if there is zero
9 percent for anything, they're category six.

10 **ADMIRAL ZIMBLE:** Okay.

11 **MR. PAMPERIN:** But you know, I think there is -
12 - category six, what that will give you is free
13 health care for your specific service-connected
14 condition, and other than that, you have to pay
15 co-pays for drugs and hospital care.

16 **ADMIRAL ZIMBLE:** But paying co-pays is still a
17 benefit.

18 **MR. PAMPERIN:** It's -- right.

19 **ADMIRAL ZIMBLE:** A significant benefit, in some
20 cases.

21 **MR. PAMPERIN:** Very significant.

22 **ADMIRAL ZIMBLE:** Right. Okay. Thank you. Any
23 other comments or questions?

24 Well, let me just tell you that our agenda --
25 our schedule now calls for a break at 10:30,

1 and yet it's only 9:40, so I sus-- I think that
2 we should probably just march on to look at
3 subcommittee number three.

4 REVIEW AND BOARD APPROVAL OF SCOPE OF WORK AND MEMBERSHIP
5 OF SUBCOMMITTEE 3

6 **ADMIRAL ZIMBLE:** Subcommittee number three is
7 one which is -- is, I think, probably the most
8 important -- well, no, I'm not going to say
9 that. But it is an essential element of the
10 deliberations of this Board, and that is to
11 look at the system and assure that it is being
12 effective, efficient, that -- that the word
13 "rework" is eliminated from the vocabulary of
14 the system, and that we can integrate properly
15 the -- the Veterans Administration and the
16 Defense Threat Reduction Agency appropriately.
17 Quality assurance is the way that we can be
18 most effective, so I have nominated a absolute
19 expert in the field of quality management and
20 communication, and that is Dr. Curt Reimann.
21 So I move that Curt Reimann be considered for,
22 as you -- as you look at his bio and see that
23 his -- his involvement with the Board is -- it
24 makes it a really obvious choice, but I don't
25 think I need to argue that point. I nominate

1 Dr. Curt Reimann for chair of subcommittee
2 number three. Do I have a second?

3 **DR. SWENSON:** Second.

4 **ADMIRAL ZIMBLE:** Okay, we have a second. All
5 in favor?

6 (Affirmative responses)

7 Okay, good. And so -- so moved and seconded.
8 Now, Dr. Reimann.

9 **DR. REIMANN:** Okay. Thanks very much. In
10 terms of rounding out our team here, I would
11 suggest --

12 **ADMIRAL ZIMBLE:** Dr. Reimann, you're going to
13 have to --

14 **DR. REIMANN:** Okay. We -- are we losing again?

15 **COLONEL TAYLOR:** You almost have to eat it.

16 **DR. REIMANN:** First step, I have to basically
17 rub it against the teeth?

18 **ADMIRAL ZIMBLE:** Yeah, you're going to have to
19 treat your microphone as your significant
20 other.

21 **DR. REIMANN:** Okay. The team that I would
22 recommend from this, from studying over the
23 backgrounds of people, would be Dr. Swenson
24 first. We've had a very good opportunity to
25 chat mutual interests this morning. I'm very

1 pleased that she's here because the other two
2 members that I would recommend it turns out
3 weren't able to make this. But based on the
4 conversation this morning, I would say that Dr.
5 Swenson would be a very good addition to this
6 with a background -- including the military
7 background and some of the experiences in
8 dealing with -- with issues involving veterans'
9 groups and so on.

10 In addition I would recommend Dr. John Lathrop,
11 who's involved heavily in decision sciences and
12 complex interactive systems. And I think from
13 what we've heard the last couple of days in
14 terms of the presentations and in terms of the
15 views of the veterans of the complex decision
16 processes and the way they are distributed
17 across agencies and offices within agencies
18 makes Dr. Lathrop's experience I think an
19 extremely valuable adjunct to this -- to this
20 group.

21 And finally, David McCurdy, I would recommend
22 Dr. McCurdy, who's probably in the sense of the
23 quality that's relevant to operating systems in
24 -- in radiation, would be the most experienced
25 person on this entire Board, including myself.

1 My background is much more of a generalist and
2 my science background is in chemistry, and so
3 it's a -- it's an adjunct field, but it's
4 certainly not the same thing.

5 So that would be the team I would recommend.

6 And how do we see the --

7 **ADMIRAL ZIMBLE:** Before we go on --

8 **DR. REIMANN:** Oh, excuse me, right.

9 **ADMIRAL ZIMBLE:** -- you've moved for the team.

10 Do we have a second?

11 **DR. BOICE:** Second.

12 **ADMIRAL ZIMBLE:** Okay. All in favor?

13 (Affirmative responses)

14 That's easy. You've got two members who aren't
15 even here to vote. Okay, very good. So -- so
16 moved.

17 **DR. REIMANN:** Okay. Turning now to the -- to
18 the task of -- of how we see the -- might see
19 the -- the work of the subcommittee, the main
20 elements of the subcommittee, and first the
21 obvious one, dealing with the quality assurance
22 of all of the process related to the
23 interactions between the VA and NTPR,
24 communications with veterans and communication
25 with military services and so on, and that's a

1 pretty sprawling task.

2 And I would echo the comments of Mr. Beck
3 earlier, that -- that this would be a good
4 opportunity for us to mirror the kinds of -- of
5 approach to integration that we would hope
6 would emerge from our work with the VA and --
7 and DTRA, that that integration be a natural
8 part of the work of this -- of this group, of
9 this Board. And so I would again, commenting
10 on Mr. Beck, that -- that to the extent that
11 the context of the interactions can be kept
12 consistent, then the work of the other
13 subcommittees will always relate to the same
14 context so that, for example, if the people
15 interested in quality are interested in mapping
16 out the process, then the questions related to
17 the process ought to be relat-- ought to be
18 closely connected with what the dose
19 reconstruction people are asking so that we
20 know that the real process that we need to
21 document is exactly the one that they see in
22 connection with a competent dose
23 reconstruction.

24 And if there are many, many back-and-forths,
25 and many side decision processes from the point

1 of view of understanding the process, we would
2 know how -- we would need to know how those
3 flows actually take place because some of the
4 issues that we have here are not only whether
5 the dose reconstruction is competent, but why
6 does it take so long. And often why it takes
7 so long is that there is either lag, something
8 is waiting to be done, or some piece of
9 information is missing and that there are
10 multiple flow-backs and maybe multiple waits.
11 So if we are interested as -- as Admiral Zimble
12 emphasizes that we're also interested in cost
13 benefit aspects and -- and competent process
14 from the point of view of efficiency, then we
15 need to understand how things actually work.
16 And very often mapped processes are bare bones
17 and they don't really capture at all what
18 really happens, where things really sit and why
19 they really sit there. So I would emphasize
20 that we need to have some kind of anticipated
21 integration and frequent informal
22 communications to make sure that if there are
23 opportunities to piggy-back steps involving
24 interactions with DTRA or VA, that we also
25 respect their time, that they are an important

1 customer of our Board, as well, and that if we
2 -- if they have a parade of -- of subcommittees
3 asking almost identical questions but with a
4 different -- different spin or different need,
5 that could be somewhat disruptive, but actu-- I
6 think actually it could also lead to some
7 technical differences in what's going on. So I
8 see that as extremely important and so I say
9 coordinating the tasks but -- but purely one of
10 making sure that the overlaps are -- are
11 understood and the opportunities are understood
12 of how another subcommittee can get the
13 critical information it needs within a context
14 so that the -- our work can be as efficient as
15 possible and that we don't go hammering the
16 agencies one after the other with -- with
17 similar requests and -- that might actually not
18 help them and not help ourselves.

19 And I would say that we need to provide --
20 ultimately provide recommendations on system-
21 wide improvements and I think we need to have
22 at least some concept of -- of a design. An
23 intelligent design, is that a fair phrase these
24 days? An intelligent design on how all of this
25 -- the parts fit together, because I think that

1 we're all old enough to know that if you're
2 trying to define a system to get something done
3 in a hurry, you would not separ-- you would not
4 separate the responsibilities across multiple
5 organizations. And I mean that also from the
6 point of view of private sector and other --
7 and universities and other organizations, that
8 it's a formula for great difficulty and I think
9 we ought to appreciate that those decisions
10 were policy decisions and what we're trying to
11 do is make something work well within a policy
12 framework, and certain of these policy
13 frameworks were determined for us. And if we
14 simply beef about the fact that we wouldn't
15 have designed it that way but we couldn't
16 change it, then a recommendation would fall
17 flat and -- and we would not help anyone in
18 that process. So we need to know what the
19 policy anchors are. If some recommendations
20 could possibly change that policy, we're fine.
21 That ought to be considered, as well.
22 And then obviously we need to prepare a summary
23 of findings.
24 In thinking about quality in connection of some
25 things I've seen before, quality management, as

1 I see it, deals with design and execution and
2 coordination of an entire system, as
3 distinguished from quality control, which is a
4 much more small picture, day to day action. As
5 I see it, in listening to the veterans and
6 listening to your comments around the table,
7 I've -- I've heard many different dimensions of
8 quality, all of which are important and all of
9 which have to work.

10 One is the technical quality. If the dose
11 reconstructions are technically incompetent,
12 then we've failed regardless. And so technical
13 quality is a -- is a very, very key
14 consideration.

15 But we also heard all sorts of examples of --
16 of frustrations in the way people have been
17 treated. They can get the -- an answer they
18 like, but if it's -- if it's not addressed in a
19 way that -- that people consider consistent
20 with the roles and the contributions that
21 they've made to -- you know, to our mutual
22 benefit and security, that's a serious problem
23 and we -- we have to -- we have to anticipate
24 that. And that's very different from technical
25 -- from -- from technical competence.

1 There's process quality, can you rely on the
2 day-to-day actions that are mapped out, does
3 the mapping -- is the mapping a process that is
4 appropriate to the need and appropriate to all
5 the customers' needs, including the customers
6 who pay all the bills? If it's inefficient, if
7 we throw money at it is that a -- is that an
8 answer that we could accept? And it's
9 obviously not, and that's operational
10 efficiency, which is another aspect of -- of
11 quality.

12 So we have service quality and relationships
13 that we need to anticipate. And Dr. Swenson
14 and I were talking about certain aspects of
15 that service quality and relationships this
16 morning, and she had a number of good ideas, so
17 I'm very anxious to work with her on that as a
18 follow-up.

19 But we have technical quality, the process
20 quality, the service and relationship quality,
21 and the operational efficiency. Those are all
22 very different dimensions, and any of those
23 could be made to work by themselves and we
24 would not end up with a very good product.
25 It's a -- they all have to work much better

1 than they're working right now in order to have
2 a product that I think we're all proud of and
3 that the veterans would be -- would be proud
4 of, and that the taxpayers would say that we're
5 paying attention to -- to their needs.
6 So I think in seeing this -- and I'll try to
7 articulate this better as we go along on these
8 different dimensions of -- of quality because
9 people get seriously off-track with
10 overemphasis on some aspect of quality that is
11 achievable by itself, but doesn't answer the
12 real system. We have a lot of stakeholders,
13 and the quality meaning that we ultimate impose
14 on what we're doing has to speak to all of
15 those requirements.
16 And one -- and one final note, I think -- and
17 this also came out nicely from the conversation
18 I had with Dr. Swenson this morning regarding
19 other groups that have had some similar
20 experiences, and Dr. Ziemer's remarks
21 yesterday, would indicate that part of our
22 quality understanding here would be to extract
23 knowledge and information from groups that have
24 had maybe similar tasks from ours and how did
25 they address those and what kind of lessons

1 learned, good and bad, might apply to the work
2 of -- of this Board.
3 So that's basically the way I see it, and it's
4 critical, I think, in -- so I would say it's
5 not necessarily the most important committee,
6 but it's critical in the sense of helping to
7 wire things up and -- in a way that I think
8 would -- would treat the agencies with respect,
9 too, so that this is not just seen as, you
10 know, whipping into shape, you know, the people
11 who do the work. They have an extremely
12 difficult task to do, and the policy framework
13 that they operate within is not one that they
14 invented, so they're trying to do a good job
15 within that. So we have to represent the
16 veterans and we also have to represent the --
17 the agencies involved and represent the public,
18 and that's multi-dimensional in terms of
19 quality. And one little map of all the steps
20 in -- you know, in getting that certified isn't
21 going to do it. I mean that's simply not
22 technically competent. Even though it's a
23 necessary step, it isn't technically competent
24 to solve all of the multiple quality problems
25 that we -- that we're faced with in this

1 overall task.

2 So anyway, I look forward to working with the
3 other committees and they will probably get
4 familiar with all of -- with all of the jargon
5 of our field as well in this process and we'll
6 try to minimize any, you know, hokey new
7 language or something because we're talking
8 about, you know, very substantive, technical
9 issues here. And when -- when I get to that
10 point I'll try to keep my scientist hat on
11 because I -- that's most of -- you know, most
12 of my career. Thanks very much.

13 **ADMIRAL ZIMBLE:** Well, thank you, Dr. Reimann.
14 I think you assure this committee that you know
15 of what you speak, and you've pointed out all
16 the various aspects that are -- that are
17 essential to assuring that quality. It's going
18 to -- being able to -- to fully utilize these
19 elements and demonstrate that we've done due
20 diligence to this work I think gives this
21 committee the credibility that's going to be
22 required in order for us to be successful in
23 making recommendations to those who are going
24 to make the ultimate decisions in policy-
25 making. We have to -- we have to engender the

1 trust of those agencies. We have to engender
2 the trust of -- of -- of the -- our -- our
3 board of -- our board of governors on the Hill
4 to -- to have those recommendations have the
5 degree of credence that's going to be
6 necessary.

7 So I thank you very much for that -- yes,
8 Colonel Taylor.

9 **COLONEL TAYLOR:** I wanted to thank you for a
10 couple of remarks you made and they're very
11 comforting to people like me.

12 I'm a trained veteran service officer. I deal
13 with veterans themselves. I've dealt with the
14 VA a few times. The combination of making this
15 thing appealing and understandable and
16 manageable and workable by all of those
17 agencies, the public, the veterans, the people
18 that have to process it, the people that have
19 to make the determination, the VA and the
20 various people, the fact that those people have
21 some ground rule and some understanding -- and
22 I don't want to over-complicate it, but you've
23 got the concept and I wanted to congratulate
24 you because looking at that, it's very easy to
25 deal with those people knowing that there's

1 people on this Board that will take a look at
2 the thing across the board like that,
3 considering those agencies, makes a tremendous
4 difference. I get all kind of feedback from
5 those veterans, from the veteran service
6 officers and people like that, and it's
7 beautiful if you get it working right. Thank
8 you.

9 **ADMIRAL ZIMBLE:** Okay. Any further comments?
10 Yes, Dr. -- Dr. Boice.

11 **DR. BOICE:** Yes, I'd like to follow up on the
12 thoughts of communication and integration, and
13 I'm wondering if it might be a good idea at
14 some time during our committee meetings to ask
15 the Chairman of the Green Book or one of the
16 representatives to actually come and make a
17 presentation to us on some of the highlights.
18 I recognize I think that Dr. (sic) Beck is the
19 only one who has that prior experience on
20 serving on that committee, and I'm wondering if
21 it also might be useful to have that -- those
22 four and five years of knowledge be presented
23 to us in addition to having it just codified in
24 the literature.

25 **ADMIRAL ZIMBLE:** I think that's an excellent

1 suggestion. I would point out that there is
2 one other individual who is on the staff of
3 this committee, our program administrator,
4 who's got a great deal of experience with that
5 Green Book, so Dr. Isaf Al-Nabulsi, who was the
6 director of the study, will have that
7 information. But I will ask -- I will ask her
8 to see what can be arranged for a presentation
9 of the findings of the Green Book to get it on
10 the record to have that at our next full Board
11 meeting. I think that's an excellent idea and
12 I appreciate that.

13 Okay. Wait, hold on a second. Okay. We are
14 way ahead of schedule and I think that perhaps
15 this might be a good opportunity before we go
16 on -- as soon as I recognize -- I think I'm
17 going to go back to hand-raising. I don't --
18 this is --

19 **COLONEL TAYLOR:** He waited until you were --

20 **ADMIRAL ZIMBLE:** Oh, did he?

21 **COLONEL TAYLOR:** -- before he turned it up. I
22 watched him.

23 **ADMIRAL ZIMBLE:** Okay. Dr. Zeman.

24 **DR. ZEMAN:** It's all right to (unintelligible)

25 --

1 **ADMIRAL ZIMBLE:** (Unintelligible) surreptitious

2 --

3 **DR. ZEMAN:** -- (unintelligible) addition.

4 **ADMIRAL ZIMBLE:** Okay.

5 **DR. ZEMAN:** I'd like to ask a question for Dr.
6 Reimann. We learned yesterday that DTRA has
7 already obtained the ISO-9001 accreditation for
8 its dosimetry reconstruction process. That
9 seems to me to be an excellent building block
10 as -- as part of the overall system and quality
11 approach. To me it says that the process
12 that's being used there in the dose
13 reconstruction is a reliable, documented
14 process that we can utilize in examining and in
15 auditing dose reconstruction. And I'd just
16 like to get your comment or your impression of
17 how we should view that 9001 accreditation and
18 -- and work with -- with it in the -- in the
19 future.

20 **DR. REIMANN:** Yeah, I would -- I would comment
21 on that sort of building on -- on the comment
22 yesterday. That is, it's largely foundational
23 and that in effect a lot of the work of this
24 Board is to determine how far beyond
25 foundational it is because in my own experience

1 with ISO-9000, and I certainly wouldn't -- I'm
2 not an auditor and I haven't done that kind of
3 work, but I'm -- I've had extensive experience
4 with people who do that kind of work and who
5 actually have been on the standards writing
6 committees and so on for a couple of decades.
7 But the -- the steps to move it beyond purely
8 foundational to be a real tool in solving the
9 problems that we've seen before us the last
10 couple of days, that's -- a lot of the work
11 that we're going to do is to answer that
12 question that you just asked, help DTRA walk
13 through that to see where -- where they stand
14 and what additional work needs to be done.
15 For example, I would say that it would be --
16 its two soft points would be in the area of the
17 technical quality, because you can document a
18 wrong process or an incorrect technical
19 procedure and the auditors wouldn't have the
20 experience to -- to penetrate that and to give
21 feedback to the agency saying no, you're doing
22 this dose reconstruction incorrectly. In other
23 words, I would never in the world pick an ISO
24 auditor over Harold Beck. No -- no way. In
25 other words, even if he's not familiar with the

1 way people draw boxes and arrows and the way
2 they relate, I would say that I would turn to
3 him to see if something is technically
4 competent. And then I would turn to a process
5 person to describe and to -- and to draw the
6 diagram that actually captures what he says the
7 technical excellence amounts to. So that's --
8 that's a very, very important distinction.
9 The other thing, it tends to be weak on
10 relationship quality. Well, those are the two
11 biggest issues we face. One is the technical
12 difficulty and, two, the relationships. And
13 ISO doesn't answer either one of those things
14 for us. But without that ISO foundation, I
15 don't think we would be able to build on the --
16 on the work nearly as -- as credibly and nearly
17 as quickly. So I would applaud the work done
18 by DTRA and also the frankness that Dr. Blake
19 exhibited yesterday in saying that here's --
20 here are the areas -- here's what we've done,
21 here's where we stand and here are some things
22 that we haven't solved yet and here's where we
23 need to go forward.
24 So I'd say it's an extremely powerful
25 foundation. But unless we have the instinct to

1 know that it has a couple of really serious
2 soft points -- one, on relationships; and two,
3 on technical merit -- those are -- those are
4 biggies for us and I think we need to recognize
5 that going in.

6 **ADMIRAL ZIMBLE:** Okay. Thank you very much.
7 Let -- let us take a 15-minute break. It is
8 now five minutes after 10:00, so be back at 20
9 minutes after 10:00.

10 (Whereupon, a recess was taken from 10:05 a.m.
11 to 10:28 a.m.)

12 **ADMIRAL ZIMBLE:** Okay, ladies and gentlemen, we
13 need to resume. Even though we are way ahead
14 of schedule, if you'll look at the projection
15 there, we have to hurry up and get this one
16 done before our 10:30 break.

17 Dr. Vaughan, are you with us?

18 **UNIDENTIFIED:** She hasn't gotten here.

19 **ADMIRAL ZIMBLE:** She's not there yet? Okay.

20 **MR. FAIRCLOTH:** We should probably wait just
21 one second to make sure we have her on.

22 (Pause)

23 **ADMIRAL ZIMBLE:** Okay --

24 **DR. VAUGHAN:** Yes, hello.

25 **ADMIRAL ZIMBLE:** Okay, welcome back.

1 closely with the veterans themselves than some
2 of the other subcommittees, and I think that I
3 will certainly look -- look forward to that as
4 an honor, and certainly in doing that will need
5 the input and look forward to the input of the
6 other committees and their Chairs.

7 Let me first give you the names of the other
8 members of the Advisory Board that I would like
9 to have on my committee, and I will start with
10 John Boice to my right, who I think will bring
11 a tremendous amount of expertise on the
12 technical side and be able to work with us and
13 help us in communicating issues related to the
14 dose reconstruction process and the probability
15 of causation tables and those things which are
16 highly technical, and I think are clearly one
17 of the things we need to find a way to
18 communicate better to the -- to the veterans'
19 community.

20 I'm also very pleased to have Dr. Vaughan --
21 ask Dr. Vaughan to sit on our committee. She
22 certainly has a history of expertise in dealing
23 with the public and -- and lay groups on
24 communicating technical information. And I
25 think, again, that's going to be one of the

1 things that our committee will want to look for
2 ways of improving those types of communication.
3 And certainly last but not least is Colonel
4 Taylor, who I very much look forward to serving
5 with on this committee, for any number of
6 reasons. First and foremost is his association
7 with the many -- many of the veterans'
8 associations that we will want to deal with,
9 and in particular his service with the National
10 Atomic Veterans. And also as -- as on the
11 committee where two Surgeon Generals serve
12 together, I'm looking forward to having an Army
13 guy work with this Navy guy on the committee,
14 so thank you very much, Ed.

15 I also would like to borrow one of the members
16 of one of the other committees, because I think
17 that John Lathrop also has some skills that
18 might be very useful to our committee. So with
19 Dr. Reimann's permission, if from time to time
20 we could borrow the services of -- of John, I
21 would very much appreciate that.

22 So I guess I would like to ask for the
23 committee to accept those members as the
24 members of the committee, and then I'd like to
25 talk after that about what I think we're going

1 to do.

2 **ADMIRAL ZIMBLE:** Okay, do we have a second?

3 **MR. VOILLEQUÉ:** Second.

4 **ADMIRAL ZIMBLE:** Okay, all in favor?

5 (Affirmative responses)

6 Opposed?

7 (No responses)

8 All right. We now have four subcommittees and
9 four chairs and membership has been ascertained
10 for all of them.

11 **MR. GROVES:** Great. Now let me tell you what I
12 think our -- our committee's going to do, and
13 there are some -- there are some formal charges
14 to our committee as a part of the Public Law
15 under which the Veterans Advisory committee was
16 formed, and just let me read those.

17 (Reading) Review the current mechanisms for
18 communicating with veterans to establish
19 exposure scenarios and to inform them of
20 decisions on claims of adverse health effects
21 related to exposure to radiation from atomic
22 weapons during their military service.

23 And I think that there's a number of components
24 to that which clearly, after hearing testimony
25 yesterday evening from the veterans themselves

1 and their -- and their spouses and their former
2 spouses, and from the comments that I received
3 and many comments that other -- those members
4 of the committee that were able to attend the
5 National Atomic Veterans meeting on Tuesday and
6 Wednesday heard, certainly indicate that there
7 is fertile ground for us doing exactly what
8 we're asked to do here, find better ways to
9 communicate what are some very complicated
10 issues.

11 The next charge is that the subcommittee will
12 develop a set of recommendations on more
13 efficient and effective communication
14 procedures between veterans, the VA and the
15 NTPR. And I think that -- that clearly that
16 will cause us to work very closely with Dr.
17 Reimann's subcommittee, which is looking at the
18 integration and seamless type of activities
19 that we hope to foster between the Veterans
20 Administration and the NTPR, and I think that
21 we will work very closely with him as well as
22 the other two subcommittees on getting that
23 information effectively to the veterans.

24 I have some other observations concerning some
25 of the communications, and these are activities

1 that I think, based on what I've heard and seen
2 the last couple of days -- both at the atomic
3 veterans' meeting and our meeting yesterday --
4 that I think are -- are activities that our
5 committee can work very effectively at. And I
6 would say first and foremost that there were a
7 number of issues identified last night in the
8 public testimony that certainly indicated that
9 there was a need for better communication. And
10 I think that first and foremost among the
11 things that we will try to do is -- is work
12 with -- with you, Admiral Zimble, as the Chair,
13 to try to resolve some of these issues as soon
14 as we can. And I think that some of them are
15 resolvable sooner rather than later, and I
16 think that will work very well for the
17 committee.

18 I think that there are not only what I would
19 call typical communication issues in improving
20 the passing of information and being sure that
21 it's understood, but a more difficult and
22 equally important task of finding more
23 effective ways to communicate the complex
24 issues that seem to be associated with not only
25 the law, but terminology that a lot of veterans

1 are not familiar with and the methodologies
2 associated with the probability of causation
3 and some of those other issues. And I look
4 very much to the skills of Dr. Boice to help us
5 particularly with that effort.

6 I think that our subcommittee will want to work
7 very closely with the other subcommittee, and
8 the Board as a whole, to ensure that the
9 activities of the Board are communicated in a
10 timely manner to the veterans' community, and
11 would use the assets that we have -- that have
12 been made available to us through the Veterans
13 Administration, the Defense Threat Reduction
14 Agency and especially their public affairs
15 office. And then even more especially, the
16 National Counsel on Radiation Protection in the
17 form of the staff and the program folks that
18 will be working with us to institute a way of
19 passing information effectively and efficiently
20 in -- on to the veterans' community.

21 I see the communications subcommittee as an
22 integrating organization, if you would, among
23 the committees. And again would look very much
24 forward to working with the -- the other Chairs
25 and helping them communicate -- again, in a

1 timely and effective way -- to the veterans'
2 community, the activities of their
3 subcommittees. And that's not to usurp their
4 authority in any means, but to coordinate that
5 in such a way for the -- for the Advisory Board
6 such that we have a consistent message that we
7 -- that we provide.

8 I see one of the first functions that we should
9 try to do -- and I believe it's a function that
10 I think we can do soon -- and that is, if
11 you'll let me use the term "getting the word
12 out" on both the Public Law and the programs
13 that exist at VA and DTRA for compensation, and
14 the information about the formation of the
15 Veterans Advisory Board on Dose Reconstruction.
16 I think that clearly there are a large number
17 of potential beneficiaries who are either
18 unaware of the pro-- that the program even
19 exists, or do not understand it in such a way
20 to be comfortable in finding out more
21 information. And I certainly think that that
22 should be one of our first efforts, and I also
23 think we marry that with the existence of the
24 Advisory Board and our charge to work with the
25 veterans' communities and improving those

1 processes. And so I think that that's
2 something we can do early on, and I think it
3 will certainly increase the visibility of both
4 the program and our committee, and hopefully we
5 can fill up these chairs at our next meetings.

6 **ADMIRAL ZIMBLE:** Right.

7 **MR. GROVES:** We have a number of -- of veterans
8 -- when you talk about the potential 400,000-
9 plus people who have participated in atomic
10 testing or were present in Hiroshima and
11 Nagasaki, either in the occupation forces or in
12 the prisoner of war camps, most of which are
13 either in or entering the cancer-prone years of
14 their life, and I think that there's probably a
15 very large number of those who have presumptive
16 cancers who could in very short order be
17 compensated if in fact their -- their service
18 was verified.

19 I think it's critical to -- for the Board to
20 discuss how effectively we can do this, and I,
21 again, believe that it's something that we can
22 do in a very timely way.

23 So in closing I think that our committee will
24 look forward to working with the Chair and the
25 other subcommittees to find ways to, as I said,

1 get the word out to the community, address how
2 to better communicate some of these very
3 technical issues to those folks, and as we put
4 together the -- the quartet of former veterans
5 here on the committee, I'm going to ask Ed to
6 make sure that he knows the words to "The
7 Caissons Go Rolling Along," which I'm sure he
8 does. I'll be happy to sing "Anchors Aweigh,"
9 and I'm going to ask the Admiral, because I
10 know he served with the Marine Corps, to join
11 us at the "Halls of Montezuma." And I guess,
12 Kristin, you're going to have to help us with
13 "The Wild Blue Yonder." I guess I would ask
14 John, does the commissioned corps of the Public
15 Health Service have a song?

16 **DR. BOICE:** Oh, my, we have several.

17 **MR. GROVES:** Well, good. Any that you can sing
18 in public?

19 Anyway, thank you again. I believe it's
20 certainly an honor to serve not only on the
21 Board, but -- but a real honor to be in the
22 position as the Chair of the communications
23 subcommittee to deal effectively and directly
24 with the veteran community.

25 **ADMIRAL ZIMBLE:** Okay. Thank you very much for

1 that. Any comments? I would -- I would say
2 that this -- and members of the Board were
3 selected on the basis of their experience and
4 knowledge that deals with the subject matter.
5 None of them were selected on the basis of
6 their vocal talents, and for that reason I
7 think we ought to demur.

8 **DR. VAUGHAN:** I do have a couple of comments.

9 **ADMIRAL ZIMBLE:** Okay. Yeah, we didn't ask you
10 to sing.

11 **DR. VAUGHAN:** It's a good thing for all of you.

12 **ADMIRAL ZIMBLE:** All right. Dr. -- Dr.
13 Vaughan.

14 **DR. VAUGHAN:** Yes. Thank you. I had a couple
15 of concerns about the scope as it's written
16 now, and it may be my misunderstanding. But
17 after reviewing and listening to the veterans
18 yesterday, and I've reviewed some of the
19 materials on the web site for a couple of the
20 associations for atomic veterans, the function
21 number one, if I could direct your attention to
22 that, seems to imply that there are two areas
23 that we will be focusing on, to look at
24 communication issues regarding establishing
25 exposure scenarios, and informing veterans of

1 decisions. However, if you listen to the basis
2 of the conflict, there is a potential for much
3 broader input of the veteran that would be
4 useful. And so I would hope that we don't
5 interpret our scope in a narrow sense.
6 For example, in the Public Law it states
7 explicitly that this may be an opportunity for
8 veterans to review assumptions used in dose
9 reconstruction, and that goes beyond just
10 establishing I think exposure scenarios and
11 informing them of decisions on claims of
12 adverse health effects. So there really is a
13 potential to have much broader communication
14 issues addressed, and I think we need to do
15 this if we are going to restore or build trust.
16 And it's a much harder task because some of
17 these issues have to do with quality of
18 information and the validity of the scientific
19 approaches to establishing whether a case is,
20 in quotes, a signal or not.
21 But beyond that, there are value issues that
22 the veterans are raising about the threshold,
23 the decision criteria that we use to say
24 whether or not a case should be considered
25 appropriate for compensation. And that has to

1 deal with as a society, as agencies, what are
2 the costs of the false positives versus the
3 false negatives, so we need to talk about the
4 values. And a lot of the veterans' complaints
5 seem to be focused here. Given the uncertainty
6 inherent in probabilistic models of risk and
7 causality, we're going to get some cases that
8 are falsely identified as appropriate for
9 compensation, and other cases we miss. And a
10 lot of what I heard the veterans saying has to
11 do with are we willing to miss some cases of
12 false negative, miss some cases that should be
13 compensated, and that's a value judgment.
14 And so I hope that our charge is a little bit
15 broader than what's written here because we
16 need to talk about not just this one-way
17 communication to veterans about technical and
18 scientific aspects of their cases, but way
19 beyond that, the value that we're using. I --
20 I did hear the value about the benefit of the
21 doubt going to the veterans and that's --
22 that's a value judgment and it's very important
23 to be proactive in communicating that I think
24 to veterans. So I don't mean to go on about
25 this, but I hope that our charge is a little

1 bit broader than what I read here formally.

2 **ADMIRAL ZIMBLE:** Right. Thank you very much
3 for that, Dr. Vaughan. It -- it makes it very
4 obvious that we have someone that understands
5 risk communications very well, and by all means
6 we appreciate that input.

7 I would ask, if you don't mind, to be able to
8 put those thoughts into an amendment to the --
9 to what we have already published for this
10 subcommittee and forward that to us so that we
11 can make sure that that is included in the --
12 in the overall transcript.

13 Mr. Groves, you have -- you have any comments
14 regarding Dr. Vaughn's --

15 **MR. GROVES:** I would certainly agree with Dr.
16 Vaughan, and I think the -- the issues she
17 raises are issues that we would -- would
18 certainly not only address in the subcommittee,
19 but would certainly address as a -- as a -- as
20 the Veterans Advisory Board, and I would look
21 very much forward to the -- the ethicist who
22 ultimately comes on the Board to work with us
23 on -- on those issues. And I think they're
24 very critical to the -- to the trust issues
25 which we I believe are charged with working

1 very hard to improve.

2 **ADMIRAL ZIMBLE:** Right. I think -- and I would
3 also submit that frustrations usually arise
4 when you don't feel that you've been heard.

5 **DR. VAUGHAN:** Yes.

6 **ADMIRAL ZIMBLE:** So it is -- it's absolutely
7 essential that we -- that the veterans feel
8 that they can be heard and that they're --
9 which is the purpose for this Board. And in
10 view of these communications, I notice -- and a
11 few individuals have participated so far in the
12 public hearing. We had eight people testify
13 yesterday who came from the -- NAAV. I don't
14 know how many people are going to testify
15 today, but my assumption is that not too many.
16 I think it's very important that we get the
17 word out and I would appreciate some input from
18 the Board at this meeting as to suggestions for
19 how do we get the word to -- to the veterans
20 and the various veterans' organizations that we
21 indeed want on this subject -- on the subject
22 of compensation for atomic veterans under the
23 Public Law, that we have -- that we want very
24 much to hear from them. We cannot do our job
25 unless we have a good sense of how the atomic

1 veterans feel about their -- the service that's
2 provided to them.

3 Dr. Blake.

4 **DR. BLAKE:** Admiral Zimble, we may be able to
5 help a little bit from the Defense Threat
6 Reduction Agency. We're the group that has the
7 database of the listing of the 400,000-plus
8 atomic veterans. Unfortunately some of them
9 are no longer with us --

10 **ADMIRAL ZIMBLE:** Right.

11 **DR. BLAKE:** -- but that is a good starting
12 point. In the past we have done mass mailings
13 out to all the veterans. Although we've only
14 been in direct contact with 65,000 of them over
15 the years, we still have at least those
16 addresses and other places -- we can provide
17 that information, perhaps work with some of the
18 other organizations in trying to contact them.
19 I'll look forward to thoughts from other
20 members of the Board, but I certainly will
21 assist from the Defense Threat Reduction Agency
22 in providing those names and addresses, et
23 cetera -- and phone numbers that we have.

24 **ADMIRAL ZIMBLE:** Okay. I think that would be a
25 good investment of the effort. Colonel Taylor.

1 **COLONEL TAYLOR:** Can I respond to what you were
2 talking about, Paul, as we go into the other
3 thing? I couldn't agree with you more than we
4 -- one of the challenges that Ken and I were
5 discussing is how will we establish some
6 facility or some way to communicate with
7 100,000, 200,000 veterans, many of which are in
8 their 70's and don't understand e-mail or web
9 sites or any of those things, but they do need
10 to communicate.

11 One or two areas that we can immediately
12 address through the -- if you think about -- is
13 the normal veterans' organizations and
14 magazines. I belong to about 18 or 20 and I
15 brought about 12 or 14 stacks of magazines, and
16 there's a -- there's a -- we can put in an
17 article -- it doesn't have to be the same. It
18 can be different. I've asked for pictures to
19 support it so it attracts attention and so
20 forth.

21 The other one is that there are a couple of
22 organizations in themselves, in the veterans'
23 service officers, are a group. The veterans'
24 service officers range a tremendous range. As
25 Kristin was telling me, she has two relatives,

1 both of whom were POWs, and they do have a good
2 veterans' service officer system. It's a good
3 analogy to how we use this.

4 I know that the Elks, American Legion, counties
5 and the rest of them have veterans' service
6 officers that deal with these people in what
7 we're working on, and those can be asked to
8 make sure they're on our IRR, make sure we have
9 ways to communicate with them, make sure they
10 have ways to answer it, because to develop that
11 two-way communication is absolutely important
12 to us.

13 And the other thing to go with that is we've
14 got to establish confidence in the mind of the
15 veterans as to who we are and what we're doing
16 and we are helping them. I've already had two
17 or three come to me and say are you just
18 another board that's appointed to take care of
19 us and nothing happens? I says I hope not.
20 But those kind of very direct questions will
21 come to you, and I don't want to be the only
22 guy that's communicating with veterans in here
23 at all 'cause I think all of you are going to
24 get a real insight as you were beginning to get
25 last night -- just beginning to scratch the

1 surface of it. Thank you, sir.

2 **ADMIRAL ZIMBLE:** Right. I think that that
3 immediate charge to the public affairs people
4 would be to help us prepare appropriate
5 literature that can be given to all of the
6 organizations' publications, the MOAA, et cet--
7 and all the veterans' organizations so that the
8 word is out that this Board exists and this
9 Board will be meeting and listening to --
10 listening to the veterans.

11 I think that we want to have our next meeting
12 sometime in -- in Texas in January. We need to
13 have another meeting next quarter and it most
14 likely will be in California. One of the
15 things we must do before we adjourn today is to
16 establish the date and the -- and the sites for
17 the next two quarterly meeting of the VBDR.
18 And so I would ask that -- that we discuss that
19 and get that -- get that settled. We can do
20 that -- I would submit we're -- we're going to
21 think about it and do that right after lunch.
22 Dr. Reimann.

23 **DR. REIMANN:** Yeah, I agree very much with Dr.
24 Vaughan's comments and Ken Groves' follow-up on
25 that. I would encourage them to -- let's say

1 at the risk of adopting or thinking about some
2 jargon associated with this, but to think of
3 the various dimensions of communications and
4 what listening really means. At times people
5 are gratified that you've heard them out. But
6 in the end, they interpret hearing them out in
7 terms of the answer you get and not -- you
8 know, it's -- your bedside manner is important,
9 but in the end if all you're doing is finding a
10 nicer way to say no, you -- you've got much of
11 the problem remaining. And so if you think of
12 the dimensions, some of them are satisfiers and
13 some of them are ones that -- that turn belief
14 one way or another, and I'd say that the
15 distinction between belief -- politeness and
16 the ultimate answer that -- that they get needs
17 to be very much on the -- on the mind of the
18 people who are -- who are studying the
19 communications and better communications. So
20 there are going to be multiple reasons for the
21 communications, but also I think a pretty
22 sophisticated understanding of how you get by
23 the -- the problem that we heard from -- well,
24 expressed by all the veterans that if the
25 answer is always no or the answer is no in 95-

1 plus percent of the time, you're really not
2 hearing us and you're really -- and the issue -
3 - as I see it, the root cause of the problem
4 here is a totally different conceptualization
5 of benefit of the doubt.
6 The benefit of the doubt, in the hands of the
7 statisticians, is a very different -- they --
8 their job is to interpret the law that Congress
9 created, and their only recourse is to use
10 statistical approaches to that. And those
11 statistical approaches, as I understand them --
12 and I'm not an expert in that ar-- seem to me
13 to be -- to be quite generous. But in common
14 parlance, the idea of benefit of the doubt is -
15 - is a very different thing. I was there, I --
16 I suffered, I contributed and I came down with
17 a condition; wouldn't benefit of the doubt mean
18 that -- that you decide this in my favor. We
19 need to -- we need to work through that and we
20 need to not kid ourselves that a little bit of
21 beds-- improved bedside manner will -- will
22 rectify that problem. So I see that as one of
23 the most basic issues, and -- and in the
24 quality literature, that -- the concept there
25 is actually understanding the dimensions of

1 someone else's frustration, that some of the
2 stuff that we heard is merely annoying in the
3 end. If -- if it takes a little longer or if
4 you have to call two or three times or people -
5 - you know, the second time you contacted them,
6 didn't have any of your paperwork from the
7 first time or something like that, those things
8 are not necessarily going to get otherwise
9 gentle and -- people exercised. It's important
10 and we need to fix them, but we also need to
11 know that -- that that's going to be two or
12 three or five percent of the issue. It needs
13 to be done better, but if done better it's not
14 going to solve the problem so how do we really
15 get at these larger issues and work through the
16 communities and the networks to make sure that
17 people have a much better understanding of that
18 because that's, in the end, the best we can do.
19 If we can't change the nature of the benefit of
20 the doubt, then the best we can do is -- is
21 essentially figure out better ways of -- of
22 explaining why no was the right answer for the
23 larger -- United States, and even if it -- even
24 if it's hurtful to the individual veteran. So
25 I think that in terms of this problem and

1 communicating across subcommittee lines, if we
2 think in terms of the critical dimensions and
3 to understand when we're dealing with one
4 dimension and when we're dealing with another
5 dimension, we're likely to cut down on the
6 miscommunications that we ourselves have, in
7 essence. So this one is a show-stopper, that
8 I'm reading between the lines that -- that
9 you're not hearing me means you're using a
10 different concept of benefit of the doubt than
11 we think is the right one for what we've been
12 through in serving our country.

13 And I guess I have to -- in not having served
14 myself, I have to say that I can deeply, you
15 know, relate to that.

16 **ADMIRAL ZIMBLE:** Okay, thank you very much.
17 Mr. Pamperin.

18 **MR. PAMPERIN:** I'd just like to say that I'm
19 all for public outreach and -- and I think we
20 do need to communicate with atomic veterans
21 more --

22 **ADMIRAL ZIMBLE:** Tom, you're going to have to
23 get a little bit closer.

24 **MR. PAMPERIN:** We need to communicate more,
25 particularly with presumptive cases. I would

1 merely ask that when we do do outreach that we
2 are careful of two things. One is not to set
3 up expectations that are unrealistic, and also
4 that we don't create a situation where we
5 inundate DTRA with -- they're already
6 struggling with 2,000 cases, and if -- if we're
7 successful in generating 5,000 more, it -- you
8 know, not only will the answer probably be the
9 right answer, but the time to get to the wrong
10 answer is -- would be very, very frustrating to
11 these people.

12 **ADMIRAL ZIMBLE:** Very, very good point. Okay,
13 Colonel Taylor.

14 **COLONEL TAYLOR:** You know, when you consider
15 what you're saying here and it -- I get all
16 kind of feedback from these people, and I was
17 surprised to -- I'm sure the Admiral heard a
18 man say I'm 87 years old, what can you do for
19 me -- almost in those words. When we're saying
20 it'll take a little time, his immediate
21 response is I'm 87. Now, how do you handle
22 that? And one of the interesting parts of it
23 I've found is they may not get the answer they
24 ask for, but the simple fact that they were
25 answered is important, and it is very important

1 in this system. We had several of them I think
2 last night said we put in this (unintelligible)
3 communicate, never heard from them again. And
4 if nothing else, say yeah, I got your message;
5 we're working on it.

6 And another thing, that -- that kind of a
7 system is very sensitive to me, and I'm sure it
8 is to a lot of people, and we've got to find a
9 system that can do that and yet doesn't
10 overwhelm our existing systems while we do what
11 we have to do, and that's come out with the
12 simplest, best, most uniform system that we
13 can, taking an awful lot of variables into --
14 into context.

15 My last thing is I got to ask the -- the one
16 committee that's got the two Surgeon Generals
17 on it how they missed the Assistant Surgeon
18 General of the Air Force -- not scarfing her up
19 onto that committee, too?

20 **ADMIRAL ZIMBLE:** That's the Surgeon General of
21 the Army Air Corps you're talking about.

22 **COLONEL TAYLOR:** A day early. Okay.

23 **ADMIRAL ZIMBLE:** Okay. Dr. Swenson.

24 **DR. SWENSON:** Just one comment on Tom's
25 comment. This group is not getting any

1 younger, and to hold back on trying to contact
2 these individuals I think so that we don't
3 flood the gates is not necessarily the right
4 thing to do. Although you're right, it would
5 overwhelm the system. But somehow, even if the
6 system were overwhelmed, the contact with these
7 veterans, as Ed mentioned, is probably the most
8 important. Yes, we've -- you know, because of
9 our outreach, we have so many responses. You
10 know, we'll get to you as soon as we can. But
11 like he said, they're not getting any younger.
12 They're at the age where they're getting cancer
13 --

14 **COLONEL TAYLOR:** It wouldn't hurt to let
15 Congress know they triggered that, either.

16 **ADMIRAL ZIMBLE:** Okay. Thank you. Mr. Groves.

17 **MR. GROVES:** I want to echo Kristin's thought
18 on that, and I think that one of the things we
19 heard yesterday from Paul and we've heard from
20 Tom, as well, is that the systems don't have
21 the inherent surge capability that -- I think
22 that Dr. Reimann had brought up yesterday as
23 one of the -- as one of the issues when he was
24 discussing the ISO-9001 implications of this.
25 And so I think that while we have lots to do

1 and we want to talk to more people and
2 hopefully get them into the system, that in
3 anticipation that we will be effective in our
4 communicating this to a larger constituency,
5 that -- that we do have to ask the VA and DTRA
6 to -- to plan on the fact that if we are
7 effective, and we hope to be, that there will
8 be some surge in the system and we need to be
9 prepared to handle that.

10 **ADMIRAL ZIMBLE:** Okay. Thank you. Dr.
11 Reimann?

12 **DR. REIMANN:** Yeah, in connection with the set
13 of comments that have been made as a response
14 to I think Tom's note, I'm going to put a
15 construction on Tom's comment that biases me in
16 favor of agreeing with a very important aspect
17 of what he said, but is not inconsistent with
18 the other -- so you know you're dealing with a
19 politician here. Okay?

20 **ADMIRAL ZIMBLE:** Okay.

21 **DR. REIMANN:** And that is that the literature
22 of service quality, which is high-grade
23 research and not hokey -- you know, the
24 customer means everything and sort of, you
25 know, exhortation to -- to do well. The

1 literature of service quality deals with the
2 issue of gaps between expectations and actual
3 delivery. And I think the real danger of
4 looking forward to being a better-communicating
5 group is to raise the expectations and raise
6 them way beyond anything that can possibly be
7 done, plus jamming the system. So at the very
8 moment you've raised expectation, you've also
9 slowed things down so the clearest
10 manifestation is that you're -- that you're not
11 deliv-- that -- that fuels cynicism, big time.
12 So I think we need to be very, very careful
13 about the efforts to improve communications
14 that we don't have subtle signals that somehow
15 you have a -- let's say a new -- a new board
16 which is -- which has all sorts of hours, which
17 it doesn't really have, and is going to change
18 some basic meanings like levels of doses or use
19 of dose information or a totally different
20 meaning of -- of benefit of the doubt. And I -
21 - I think in the spirit of -- that's the spirit
22 I -- I took away from -- from Tom's comment.
23 So it's extremely important. We can't not do
24 this. I mean this is absolutely essential, but
25 we're -- we're walking a very, very fine line

1 in terms of perhaps raising the expectations.
2 And that's what the -- that's what the issue is
3 in service quality, and it's very different
4 from manufacturing quality there because you
5 can deal with specifications in manufacturing
6 quality and here's you're talking about
7 perceptions and beliefs and -- and fulfillment
8 relative to what you have -- you have laid out
9 there as what's possible. And so if we have a
10 massive campaign to bring people forward, only
11 to have, you know, a batting average that's the
12 same and -- and lower, I'm not sure that that
13 has helped anyone. And that I think is a
14 reflection of the difficulty of what we're
15 doing because I don't have a simple answer to
16 that 'cause I don't -- I didn't disagree with a
17 single thing that was said by Ken or any of the
18 other people. We can't not do that. But we
19 are walking a very fine line when we try to --
20 to invoke the concept of quality in terms of
21 the full system and not just, you know, some
22 improvements in processes as we do our work,
23 which perhaps shortens a little bit the -- the
24 overall time of delivery.

25 **ADMIRAL ZIMBLE:** Dr. Reimann, you have

1 articulated the challenge to this Board very,
2 very well, and -- and it certainly is -- you've
3 communicated the risk that this Board is going
4 to have to deal with. So we'll take that into
5 consideration. We'll -- we'll do the best we
6 can. We -- we have to -- we will -- there's no
7 doubt that we'll raise expectations. I saw
8 that already. But -- but let's not lower our
9 expectations at the same time. So I think it's
10 something we're just going to have to deal
11 with.

12 One of the things that we need to do now, we
13 have gotten statements of the mission of all
14 four subcommittees, and I would ask that the
15 information we have on those four
16 subcommittees, in addition to the amendment
17 offered by Dr. Vaughan to assure that we're --
18 for the sake of completeness, I would like to
19 get a consensus from this Board that -- that
20 these are acceptable to the Board. So I make a
21 motion that we -- that we accept those mission
22 statements, along with the amendment from Dr.
23 Vaughan, and ask for a second.

24 **DR. BOICE:** Second.

25 **ADMIRAL ZIMBLE:** Second, okay. And all in

1 favor --

2 **COLONEL TAYLOR:** Point of discussion on that,
3 sir.

4 **ADMIRAL ZIMBLE:** All right.

5 **COLONEL TAYLOR:** And in addition to that, when
6 you read through them, you did a beautiful job
7 of spelling out the four things we must do and
8 made committees to do them. You did a
9 beautiful job of spelling out what each one of
10 those four agencies must do to make it work
11 together. The thing that occurs to me is now
12 that the mental capacity -- which in my opinion
13 is pretty awesome -- of this Board has spent a
14 little time thinking and to discuss it, are
15 there other modifications in those instructions
16 that you might want to submit in addition to
17 that --

18 **ADMIRAL ZIMBLE:** I think everything we do will
19 be always subject to modification. Okay.

20 **COLONEL TAYLOR:** Well, long as -- long as we
21 have it that way because as I listen to it,
22 each one of those committee chairmen had a real
23 good idea of what they need to do with their
24 committee --

25 **ADMIRAL ZIMBLE:** Okay.

1 which will be in January.

2 Oh, I would say that -- as an aside, committee
3 number two, the committee that's going to be
4 dealing with the veterans' claim process, has
5 decided that it will meet in November -- from
6 November the 28th through November the 30th,
7 right after Thanksgiving, and -- and go over
8 its processes. So I ask you, should the Chairs
9 -- that -- that today we get some sense of when
10 you're going to be meeting in your
11 subcommittees and provide that information to
12 the staff.

13 And the next thing is we do need to decide --
14 we'll decide that right after lunch -- where
15 should we have our next meeting and when shall
16 we have our next meeting. And we need to do
17 that for both the January meeting and the next
18 meeting is in June -- no -- in June, okay. The
19 January and June meetings of the Board.

20 I think -- first -- the next thing I'd like to
21 ask, is there any -- testimony is scheduled for
22 2:00 o'clock this afternoon. Is there anyone
23 here that would like to testify between, you
24 know, now and -- rather than then? We've got
25 some opportunity now.

1 (No responses)

2 Okay. In that case, let's have a long and
3 leisurely lunch. Dr. Al-Nabulsi will speak
4 immediately when we resume, and I would like to
5 make that 2:00 o'clock instead of 1:45 so that
6 we -- we have the best opportunity to transmit
7 information to our public.

8 If there are no other comments, I will enter --
9 yes, Dr. Al-Nabulsi.

10 **DR. AL-NABULSI:** (Off microphone)

11 (Unintelligible)

12 **ADMIRAL ZIMBLE:** No.

13 **DR. AL-NABULSI:** Can you hear me?

14 **ADMIRAL ZIMBLE:** Yes.

15 **DR. AL-NABULSI:** Yeah, I want the Board to
16 think about a meeting in September, as well. I
17 heard yesterday from NAAV Commander R. J.
18 Ritter that they would like to have their next
19 NAAV meeting at the end of September in New
20 Orleans, so we need to think about that, as
21 well.

22 **ADMIRAL ZIMBLE:** Right, the -- the -- that's
23 September of '06.

24 **DR. AL-NABULSI:** Of '06 --

25 **ADMIRAL ZIMBLE:** Right.

1 **DR. AL-NABULSI:** -- yes.

2 **ADMIRAL ZIMBLE:** I think it would -- it would
3 make great sense to have the next annual --
4 that the next Board meeting in conjunction with
5 the annual meeting of the NAAV, and that will
6 be in the end of September.

7 **COLONEL TAYLOR:** In line with that, sir, we had
8 a bit of a discussion over there talking about
9 NAAV, and I think you should understand that
10 NAAV is only one of about I think six or seven
11 different atomic veterans' clubs. And I think
12 one of my immediate roles in this is try to get
13 who the others are, where they are, who their
14 officers are and see when and where they're
15 meeting. I know there's one in Los Vegas. I
16 know there are a couple. There's some other
17 people that are equally involved as the one
18 atomic veterans' outfit that we've dealt with,
19 and if we're going to get them, we need to get
20 the whole covey while we're at it, not just one
21 bird.

22 **ADMIRAL ZIMBLE:** Okay. Just use a big shotgun.

23 **DR. REIMANN:** Just a very quick comment on --
24 on Colonel Taylor's remark there. From
25 parallel situations in scientific, technical

1 and business communities, very often there are
2 twists and rivalries and -- and other issues
3 that -- that come up in dealing with groups
4 that -- that they take different positions or
5 that they jockey for influence and so on, I
6 think that we need to be very well aware of
7 what we might be walking into.

8 **COLONEL TAYLOR:** Yeah.

9 **DR. REIMANN:** It's an extremely important thing
10 to understand, but it's also -- understanding
11 it means knowing what -- if there are different
12 twists on -- on their roles in atomic veterans'
13 communities and -- and potential rivalries, we
14 need to know that so that we don't
15 inadvertently --

16 **COLONEL TAYLOR:** Trigger some of their own
17 interior squabbles.

18 **DR. REIMANN:** Right.

19 **COLONEL TAYLOR:** I know I mentioned to the
20 Admiral and several other people that I was a
21 little bit concerned with my own organization,
22 the atomic veterans, that the frustration and
23 in some cases the bitterness and sometime
24 putting it into personal examples and almost
25 emotional examples, I kind of privately,

1 without collectively asking them -- asking
2 them, that when they appeared before this
3 Board, try to eliminate that part of the
4 discussion if they could, and point out to this
5 Board what the problems were as they saw them
6 and not some of the side effects. And I think
7 they did a very good job last night, having
8 heard it before in other things. They were
9 pretty -- particularly a couple of individuals
10 I was worried about, but they -- they kept it
11 that way. And the same thing kind of -- I'm
12 trying to say hey, there's a lot more than that
13 one club we're dealing with, one organization,
14 and let's get their feel, but at the same time
15 try to be very much aware of the differences in
16 where they're coming from and what they're
17 trying to do because they are very definitely
18 that way. And that -- that -- that --

19 **ADMIRAL ZIMBLE:** Yeah.

20 **COLONEL TAYLOR:** -- that's -- I think that's
21 what you were trying to --

22 **DR. REIMANN:** Yeah, and usually at least -- and
23 usually at least one would be -- would be
24 positioned within the community as being more
25 hard-line than others and so on, and we need to

1 know when we're walking into those --

2 **COLONEL TAYLOR:** And that happens within the
3 Board itself, too.

4 **DR. REIMANN:** Yeah.

5 **COLONEL TAYLOR:** I know there were a couple of
6 members of the Board of Directors of the AAV
7 that are pretty tough to deal with in thin-- in
8 some of their things, and some of them appeared
9 last night, and they were pretty soft about it
10 and pretty direct, and I'm kind of proud of the
11 way they approached it, frankly, 'cause that --
12 they -- it tells me that they understand better
13 what we're trying to do, and they're trying to
14 help us. Because we don't have time or the
15 effort or the energy or the charter to -- to --
16 to settle their individual disputes. We're
17 looking at something far more overall than
18 that. And that's where I'm trying to let them
19 come from in -- in my part of that.

20 **ADMIRAL ZIMBLE:** Okay. Thank you very much.
21 Any other -- further comments?

22 (No responses)

23 Okay, I will entertain a motion to adjourn
24 until -- for lunch until 2:00 o'clock. Nobody
25 wants to make a motion, everybody wants to

1 stay? What -- oh --

2 **DR. SWENSON:** (Indicating)

3 **ADMIRAL ZIMBLE:** -- okay, there's a motion. Do
4 we have a second?

5 **DR. BOICE:** Second.

6 **ADMIRAL ZIMBLE:** Okay, all right. Okay. All
7 right, that -- oh, wait, we have --

8 **DR. BOICE:** I just -- clarification. Why --
9 until 2:00? That seems --

10 **ADMIRAL ZIMBLE:** Okay.

11 **DR. BOICE:** Two and a half hours?

12 **ADMIRAL ZIMBLE:** The problem is that we are --
13 we are advertised in -- this agenda is
14 advertised in the *Federal Register*, and there's
15 a -- the public session begins at 2:00 o'clock,
16 so we want to make ourselves available for that
17 and we'll see what sort of a public turnout is
18 -- is there. But that's the problem and we
19 have to decide how we handle from 2:00 to 4:00.
20 I -- I think we need to have at least one
21 representative of the Board here that can
22 recall us if necessary to listen to testimony.
23 So we'll meet back here at 2:00 o'clock, see
24 what the -- what the circumstances are, and
25 then we can decide the next step. Okay?

1 All right, we're adjourned.

2 (Whereupon, a recess was taken from 11:20 a.m.
3 to 2:05 p.m.)

4 **ADMIRAL ZIMBLE:** Well, ladies and gentlemen, it
5 is now five minutes after the witching hour and
6 we're all -- we're all present, or almost all
7 present -- okay -- so let us -- let us resume
8 our -- our Board meeting.

9 The next individual to speak is Dr. Al-Nabulsi,
10 and before -- before you -- you make your
11 remarks, Isaf, I want to take this opportunity,
12 on behalf of the Board, to thank the -- Dr.
13 Tenforde and the staff that has done such a
14 remarkable job in getting us squared away here
15 in Tampa.

16 (Applause)

17 Thank you. And of course you've now -- you've
18 now set the -- set the stage for future
19 meetings, and we expect -- we expect at least
20 the same from now on. Okay.

21 Dr. Al-Nabulsi.

22 MECHANISMS FOR CONTACTING VBDR

23 DR. ISAF AL-NABULSI

24 **DR. AL-NABULSI:** Thank you.

25 (Pause)

1 Good afternoon. Good afternoon. I am Isaf Al-
2 Nabulsi, program administrator of the National
3 Council on Radiation Protection and
4 Measurements, NCRP. My responsibility is to
5 provide technical and administrative support,
6 and to ensure the efficiency and the quality of
7 all NCRP operations related to the Veterans
8 Advisory Board on Dose Reconstruction. On
9 behalf of the Board, I welcome you all here.
10 Who are we? I work for the organization, the
11 National Research Council on Radiation
12 Protection and Measurements, NCRP. The
13 organization is not affiliated with the
14 government. Rather it is a private, non-profit
15 organization. NCRP involvement with the
16 veterans began after the publication of the
17 National Research Council report on a review of
18 the dose reconstruction program of the Defense
19 Threat Reduction Agency, for which I was the
20 study director.

21 One of the committee's recommendations was to
22 establish or the need to establish an
23 independent advisory board that will provide
24 oversight of radiation dose reconstruction and
25 the claim compensation programs for veterans.

1 As a result of that report the Defense Threat
2 Reduction Agency and the Department of Veterans
3 Affairs undertook actions to meet the report's
4 recommendation, and we heard that from Dr.
5 Blake yesterday, as well as Mr. Pamperin.
6 On July 2003 NCRP asked by the Defense Threat
7 Reduction Agency, DTRA, to assist with
8 establishing and managing a new advisory board
9 for its dose reconstruction program. On
10 December 2003 President Bush signed Public Law
11 108-183, Veterans' Benefit Act of 2003, that
12 mandated the formation of the advisory board
13 later named Veterans Advisory Board on Dose
14 Reconstruction, VBDR.
15 NCRP and DTRA signed the contract in September
16 2004 for NCRP to provide technical and
17 administrative support to the new Veterans
18 Advisory Board on Dose Reconstruction. As a
19 result NCRP hired supporting staff to the Board
20 -- myself, Melanie Heister and Carlotta Teague.
21 Unfortunately Carlotta couldn't make it to this
22 meeting, and we have with us Patty Barnhill to
23 help, and I want to thank Patty for her help.
24 NCRP will assist DTRA in all aspects of
25 facilitating the meeting and activities of

1 VBDR, including arrangements for meeting
2 locations, travel and lodging for VBDR members,
3 correspondence and meeting minutes, maintenance
4 of a VBDR web site, replying to telephone
5 inquiries or forwarding calls to Admiral
6 Zimble, DTRA, VA and others as appropriate.
7 We will also provide technical assistance to
8 the Board. We will assist in identifying
9 experts who can serve as consultant to the
10 Board and participate in special Board
11 activities, such as conducting audits of
12 radiation dose reconstruction procedures, and
13 gather information of importance for VBDR.
14 NCRP has or will be establishing scientific
15 committees to prepare technical reports that
16 will be of value to the overall radiation dose
17 reconstruction and the claims compensation
18 program. They are "Uncertainties in the
19 Measurement and Dosimetry of External
20 Radiation," "Uncertainties in Internal
21 Radiation Dosimetry," "Fundamental Principle of
22 Radiation Dose Reconstruction," and
23 "Uncertainties in Radiation Risk Estimate the
24 Probability of Causation."
25 What do we know about the Board and the

1 responsibility of the Advisory Board? The
2 Board is required by Section 601 of Public Law
3 108-183 to conduct periodic random audits of
4 dose reconstructions and decisions on claims
5 for radiogenic diseases.

6 The Board will assist the Department of
7 Veterans Affairs and the Defense Threat
8 Reduction Agency in communicating to veterans
9 information on the mission, procedures and
10 evidentiary requirements of the dose
11 reconstruction program; and will carry out such
12 other activities with respect to review and
13 oversight of the dose reconstruction program as
14 the Secretaries of Defense and Veterans Affairs
15 shall jointly specify.

16 I would like also to mention that the Advisory
17 Board will operate under FACA rules, Federal
18 Advisory Committee Act. What does that mean?
19 It means that we do keep open records of our
20 activities. The meeting yesterday and today
21 will be transcribed. We have a court reporter
22 here. He is -- that -- so that he will be
23 keeping a record which will become a public
24 record of all that happened yesterday and
25 today.

1 Just to summarize what I just mentioned about
2 the Board, the Board was established at the
3 recommendation of the National Research Council
4 committees. The Board is a Congressionally-
5 mandated Board that DTRA supports as Executive
6 Agents. The Board will operate publicly and at
7 a high level of and identifying procedural
8 deficiencies and recommending constructive
9 changes in DTRA and VA programs for veterans.
10 And the Board will also provide an avenue for
11 improving communication with veterans.
12 However, the Board cannot do the following:
13 review individual dose reconstruction cases for
14 claimants, serve as an appeal -- appeals board
15 for claimants, help a claimant with his or her
16 claim, change or revise the provisions of
17 Federal legislation related to compensation of
18 radiation-exposed veterans.
19 However, to assist the quality of radiation
20 dose reconstruction and the claim adjudication
21 procedure, the Board would like to hear from
22 veterans on issues or problems related with
23 their claim. And to do that, there are several
24 way the veterans can communicate with the
25 Board. They can submit the questions or

1 comments to the Board by writing to the
2 following address; the Veteran Advisory Board
3 is located at the NCRP headquarters, and the
4 address there is 7910 Woodmont Avenue, Suite
5 400; Bethesda, Maryland 20814-3095.

6 The veteran also can contact the Board through
7 its toll-free line at 1-866-657-VBDR (8327).
8 This toll-free line provide convenient access
9 to VBDR. It combines automated voice mail
10 system with direct access to staff. Veterans
11 may request information about the Board meeting
12 dates, or submit a question or comment to the
13 Board. However, this toll-free number is not a
14 hotline for medical emergency or for submitting
15 a claim.

16 In addition veterans may direct a question,
17 comments or request information about the Board
18 and future meeting dates by calling me directly
19 at 301-657-2127 Extension 38, or sending me an
20 e-mail at pa@vbdr.org or send Melanie an e-mail
21 at aa@vbdr.org.

22 The veteran also can follow the activities of
23 the Board by visiting our web site, the VBDR
24 web site at VBDR.org. The site is dedicated to
25 informing veterans, their relatives and other

1 interested member of the public of the meeting
2 and activities of the Board. And this is the
3 home page of the VBDR web site. We would like
4 to hear from the veterans if there is any way
5 we can improve the site. They can learn more
6 about the Board, the charter, the meetings, the
7 membership and they can contact us by clicking
8 on the icon on the right -- left side, "contact
9 us." And we look forward to hearing from the
10 veterans. Thank you. Any question?

11 **ADMIRAL ZIMBLE:** Well, we -- now that we have
12 officially named the subcommittees, will we
13 have a link to each of the subcommittee Chairs
14 and their membership?

15 **DR. AL-NABULSI:** Yes, we will.

16 **ADMIRAL ZIMBLE:** Okay, I thank you very much,
17 Dr. Al-Nabulsi.

18 **DR. AL-NABULSI:** I will --

19 **ADMIRAL ZIMBLE:** Any comments or questions?
20 All right, Mr. Groves.

21 **MR. GROVES:** Actually to expand upon your last
22 point of links on the web site to the
23 subcommittees and the members, I'm going to
24 assume that we will have a subcommittee web
25 site via the VBDR (sic) web site. In other

1 words, you're not going to give our personal e-
2 mails --

3 **DR. AL-NABULSI:** No.

4 **MR. GROVES:** -- out via -- okay. So --

5 **DR. AL-NABULSI:** Just your name.

6 **MR. GROVES:** -- for example, you have a -- to
7 get in touch with you or Melanie, it's
8 pa@vdbr.org (sic). There will be a link for
9 communications subcommittee at vbdr? I mean
10 what is -- what is the intent of how one would
11 get in touch with the --

12 **ADMIRAL ZIMBLE:** I think the easiest way is for
13 us to go through --

14 **MR. GROVES:** That would be fine.

15 **ADMIRAL ZIMBLE:** And then -- and then in turn
16 the AA or the PA would contact the Chair.

17 **MR. GROVES:** That's absolutely fine because --

18 **ADMIRAL ZIMBLE:** The reason I say that is
19 because I want to make sure that we never keep
20 -- we never have the PA out of the loop. Okay?

21 **MR. GROVES:** That's -- that's just fine with
22 me. I just want to be sure that we weren't
23 going to link our personal e-mails via the web
24 site.

25 **ADMIRAL ZIMBLE:** But I think if you have

1 information that should be included on the web
2 site and want to have a page that is for the
3 subcommittee's communication -- for example, we
4 talked about Frequently Asked Questions and
5 answers. It might be appropriate for that to
6 be on a -- on a specific page, and I don't
7 think there'll be any problem for us to -- to
8 work.

9 Also there was a recommendation that was made
10 by -- during a subcommittee meeting that asked
11 for a web hit count so that -- so that we can
12 know how -- how frequently that -- the web site
13 is being used.

14 **DR. AL-NABULSI:** We are working on it.

15 **ADMIRAL ZIMBLE:** That's good.

16 **DR. AL-NABULSI:** We will have that.

17 **ADMIRAL ZIMBLE:** Good. Okay. Anything else?
18 Oh, yes, Dr. Boice.

19 **DR. BOICE:** Yes, thank you, Mr. Chairman. One
20 of the things I'd just like to put on the
21 record would be Isaf's ability to keep us
22 informed of important committees or information
23 that's out there regarding compensation issues
24 so that we don't have to reinvent the wheel.
25 And there was another -- not only was she

1 involved with the Green Book, but Isaf was also
2 involved in a recent book that'll be coming out
3 on radiation screening and compensation for
4 down-winders from when she was involved in the
5 Academy. And I believe Julian Preston was the
6 Chairman of that committee from the Academy.
7 And I thought this would also be very useful at
8 some time in some of our meetings to have
9 members of that committee also speak to us
10 about their process when they were evaluating
11 RECA, the Radiation Exposure Compensation Act,
12 as well as the Energy compensation act, so it
13 would seem that that might also be appropriate
14 to have such -- two things. One, at least at a
15 minimum to have the book and materials
16 available to us.

17 **ADMIRAL ZIMBLE:** Right.

18 **DR. BOICE:** And then the second one, to
19 consider at a future time for their recent
20 review of compensation issues to share them
21 with us at one of our meetings.

22 **ADMIRAL ZIMBLE:** Yes, I think it -- that might
23 be appropriate to go hand-in-glove with the re-
24 - a review of the Green Book, as well, if it's
25 available at that time. That's fine. That's

1 good.

2 **COLONEL TAYLOR:** I've got two it--

3 **ADMIRAL ZIMBLE:** Yes, sir, Colonel Taylor.

4 **COLONEL TAYLOR:** Two items. One, Isaf, I want
5 to thank you for both the presentation today
6 and the work you do. The last three weeks, or
7 almost four weeks before I came on this Board
8 and while the appointment was appointed, I was
9 in Mayo Clinic with a very serious back
10 operation -- and Mayo's in Atl-- Jacksonville
11 and I'm in St. Augustine. And both Isaf and
12 Melanie communicated to me very well many times
13 through my wife and made it work and kept me
14 informed at a very critical time as we were
15 setting up those meetings, and I want to
16 publicly thank her and the staff for having
17 done that.

18 My second item involves something you referred
19 to. The I-- is it IRR or IIR, whichever it is,
20 the regist-- IRR. The IRR Registry has great -
21 - grown a fair amount of interest out of the
22 veterans, and they're asking me how can they
23 find out if they're on it. Now can we call
24 that number, the 800 number you put up, or is
25 there a better way of doing it, that's what I'm

1 wondering. Here's a man that gave me one
2 yesterday, for example, his name, Army serial
3 number, his Social Security number, his e-mail
4 address, IRR Register, am I on it; then he gave
5 me his address in Gainesville. I promised I'd
6 either get it back to him or tell him how to do
7 it. I really want to be able to tell them how
8 to do it 'cause I don't want to have to do it.

9 **ADMIRAL ZIMBLE:** Colonel --

10 **DR. AL-NABULSI:** They can -- I'm sorry, they
11 can call this 800 number because we received
12 over 20 calls from veterans requesting
13 information about the Board plus other
14 information.

15 **COLONEL TAYLOR:** That's the best answer I had
16 because it allows them to call that agency and
17 ask the questions they want, and you get a
18 chance to communicate with them if you want to,
19 so I want to encourage that and that's what I
20 wanted to ask you.

21 **ADMIRAL ZIMBLE:** But Colonel, I want to be
22 careful about one thing. We don't want to
23 become -- we don't want to get into the
24 business of becoming an ombudsman and --

25 **COLONEL TAYLOR:** I understand that.

1 **ADMIRAL ZIMBLE:** -- the individual, and -- and
2 I wouldn't like to see us -- us create a
3 precedent that would be very hard to stop. If
4 --

5 **COLONEL TAYLOR:** I'm not going out to ask to do
6 this --

7 **ADMIRAL ZIMBLE:** Sure --

8 **COLONEL TAYLOR:** -- I'm being asked to do it --

9 **ADMIRAL ZIMBLE:** I understand --

10 **COLONEL TAYLOR:** -- (unintelligible) thing to
11 do.

12 **ADMIRAL ZIMBLE:** -- but I would suggest that
13 there probably already is a point of contact at
14 the -- at the VHA that can answer that
15 question, and it might be wise to put -- to put
16 some information on our web site of other
17 points of contact -- the point of contact for
18 the VBA, a point of contact for the VHA.

19 **COLONEL TAYLOR:** That's exactly what I was
20 hunting. I don't want to be it, I want to be
21 able to refer them to --

22 **ADMIRAL ZIMBLE:** That's exactly --

23 **COLONEL TAYLOR:** -- the system.

24 **ADMIRAL ZIMBLE:** -- right.

25 **DR. AL-NABULSI:** Okay.

1 **ADMIRAL ZIMBLE:** Okay. You okay?

2 **COLONEL TAYLOR:** I'm through.

3 **ADMIRAL ZIMBLE:** Well, I -- I will tell you
4 that I'm -- I'm a little disappointed. No, in
5 fact, I'm a lot disappointed. We obviously
6 don't have any public to make public testimony
7 today, and one of the most important things for
8 us to gather is the kinds of -- of information
9 that will only come from testimony from the
10 atomic veterans.

11 And now, seeing that there's no one here yet
12 we're in -- we're scheduled in the *Federal*
13 *Register* to go from 2:00 until 4:45 to take
14 public testimony, I want to ask our lawyer how
15 we should work this. I cannot see holding
16 these members of the Board -- all right, maybe
17 I'll just ask -- I'll ask the DFO. Members of
18 the Board are awfully busy people and I hate to
19 hold them up here and -- by the way, let me
20 take this opportunity to thank all of the Board
21 members. I think this has been a fruitful
22 meeting. I think we've got a lot of things on
23 the table. I think we now have some direction
24 and places to go and things to do, and so I --
25 I thank all of you for -- for your

1 contributions and for your attendance.

2 Now I'm going to ask Mr. Faircloth, how shall
3 we handle the fact that we have in the *Federal*
4 *Register* advertised for public hearings from
5 1400 until 1645?

6 **MR. FAIRCLOTH:** Admiral, I was wondering when
7 you were going to put me to work. And let me
8 tell you how effectively I'm going to do this,
9 since I've got eye contact with the best legal
10 advice in my agency sitting right out there in
11 the seats.

12 Blane, what I propose, since this was in the
13 public registry and I very much am interested
14 in hearing anything that we can get from the
15 veterans. If it is legal, I propose I'll stay
16 here, along with the recorder -- see how I
17 volunteered you?

18 **ADMIRAL ZIMBLE:** Well, the volun-- the recorder
19 has to stay.

20 **MR. FAIRCLOTH:** -- or any other Board member
21 that wants to stay to record and officially put
22 in the record any testimony. Would that
23 suffice and meet the intent?

24 **ADMIRAL ZIMBLE:** Okay, I'll stay, as well.

25 **DR. AL-NABULSI:** I would stay.

1 **MR. FAIRCLOTH:** It's your -- your call,
2 Admiral. I just want to make sure we give them
3 the opportunity to testify on the record.

4 **ADMIRAL ZIMBLE:** And I -- I would like to also
5 add, I don't think there's any reason to
6 maintain a quorum for this because we don't
7 have to make any official decisions -- Board
8 decisions at this time, so there's no need for
9 a quorum. I'll stay and the DFO will stay, and
10 I know our program manager is going to stay and
11 so that would -- as far as I'm concerned, that
12 would be efficient, and if there is no other
13 business of this Board at this time --

14 **DR. AL-NABULSI:** We have another presentation.

15 **MR. GROVES:** We were going to address the issue
16 formally this afternoon about our next Board
17 meetings before we adjourned.

18 **DR. AL-NABULSI:** And that will be my next
19 presentation.

20 **ADMIRAL ZIMBLE:** Oh, yes, right. I had asked -
21 - I had asked Dr. Al-Nabulsi to give us some
22 optional dates for the next two Board meetings,
23 and -- and those are quite necessary before we
24 adjourn.

25 **DR. AL-NABULSI:** Yeah.

1 **ADMIRAL ZIMBLE:** Okay, it's all yours.

2 SCHEDULE OF FUTURE VBDR MEETINGS, DATES AND LOCATIONS

3 DR. ISAF AL-NABULSI

4 **DR. AL-NABULSI:** With regard to future meeting
5 dates, the Board will hold public meetings at
6 location throughout the United States where
7 there are large numbers of atomic veterans who
8 have filed compensation claims.

9 Transcripts and summary minutes of each meeting
10 will be prepared and posted on the VBDR web
11 site at vbdr.org. All activities of the Board
12 will be transparent to the public, thereby
13 meeting the requirements of the Federal
14 Advisory Committee Act, under which VBDR will
15 operate.

16 Who can attend the meeting? Anyone can attend
17 a meeting. The date, time, location and the
18 proposed agenda for upcoming meetings will be
19 publicly announced in the *Federal Register*, and
20 can be found on the VBDR web site at vbdr.org.
21 A news release announcing each meeting will be
22 disseminated to the news media and veterans'
23 groups. For information veterans can contact
24 VBDR at 1-866-657-VBDR or 8237. At these
25 meetings the Board hopes to hear from a variety

1 of concerned veterans and citizen on issue of
2 relevance to dose reconstruction and the claims
3 process. We encourage veterans to attend all
4 Board meetings.

5 We also invite veterans to submit written
6 comments of your concerns, question and
7 compliments to the Board and/or make an oral
8 statement on issues related to the dose
9 reconstruction and the claims process. We also
10 want to assure veterans that the Board will
11 look very carefully at what they send them, and
12 we will make every reasonable effort to present
13 the veterans to the appropriate -- or the
14 questions to the appropriate agency and try to
15 come up with some standard answers. We
16 encourage the veterans to take the time to
17 communicate with the Board and to let us know
18 how we are doing in term of addressing their
19 questions and concerns.

20 When and where will the second Board meeting
21 will be held -- be held? At the ne-- the next
22 two VBDR meetings are tentatively scheduled for
23 the month of January, the week of January 9 to
24 15, 2006 and June 5th to 9, 2006. The
25 location, either in Texas or in California.

1 And also we welcome any suggestions from the
2 veterans about meeting location sites. The
3 Board will make the final decision about the
4 location and the time of the next two meetings.
5 And at our next meeting, possible agenda will
6 include review and approval of draft minutes
7 for meeting on August 17-18, 2005. The Board
8 discussion session will be on on-- reporting on
9 ongoing activities and the future schedule.
10 Subcommittees discussion would report on
11 ongoing activities and schedule for completion.
12 Of course we will have public comments and
13 input.

14 Now we need to finalize the meeting -- the date
15 and the location for the January meeting. As I
16 said, based on your schedule, all of you are
17 available the week of January 9 to 13. And
18 also we can have a subcommittee meeting before
19 the Board meeting. I will turn it to the Chair
20 to make that decision.

21 **ADMIRAL ZIMBLE:** I'd like -- I'd like to hear -
22 - I'd like to hear from the -- from the various
23 members of the Board who are here, and from --
24 certainly from Dr. -- Dr. Vaughan. Is there a
25 preference as to a -- as to a meeting on the

1 beginning or towards the end of the week?

2 **DR. VAUGHAN:** Probably mid-week to the end of
3 the week is better. But our quarter is
4 starting -- anyone on the academic quarter
5 year, I think that's the week we start, so
6 definitely make it -- the end of the week will
7 be better --

8 **ADMIRAL ZIMBLE:** So looking at --

9 **DR. VAUGHAN:** -- than the beginning.

10 **ADMIRAL ZIMBLE:** -- January --

11 **DR. AL-NABULSI:** 11?

12 **ADMIRAL ZIMBLE:** -- Thursday the 12th and
13 Friday the 13th?

14 **DR. VAUGHAN:** Yes, that would be better.

15 **ADMIRAL ZIMBLE:** Okay. Is that -- is there
16 anyone at the Board that cannot meet on the
17 12th and 13th of January, 2006?

18 (No responses)

19 Okay, that's fine.

20 **DR. AL-NABULSI:** And the next one -- where do
21 you want to meet, the location?

22 **ADMIRAL ZIMBLE:** Let's get the other date
23 first.

24 **DR. AL-NABULSI:** Okay, the other date, June,
25 the week of June 5th through 9.

1 **DR. VAUGHAN:** Did you say the 5th?

2 **DR. AL-NABULSI:** Fifth, Monday to Friday, the
3 5th, Monday.

4 **DR. VAUGHAN:** Okay.

5 **MR. PAMPERIN:** Isn't the 5th Memorial Day?

6 **ADMIRAL ZIMBLE:** What was the question? This
7 is June.

8 **MR. PAMPERIN:** Okay, never mind.

9 **DR. AL-NABULSI:** June.

10 **MR. PAMPERIN:** You're right. Okay, never mind.

11 **ADMIRAL ZIMBLE:** So now we're looking at the
12 first and second day of a week. Is that -- is
13 that -- Dr. Vaughan, would you -- would you
14 also prefer again a -- towards the end of the
15 week?

16 **DR. VAUGHAN:** Towards mid-week is better, but
17 if everyone can make the beginning, perhaps I
18 could change something just for that week.

19 **ADMIRAL ZIMBLE:** All right. Wait a minute, Dr.
20 Swenson.

21 **DR. SWENSON:** I would suggest that we have the
22 subcommittees meet before. Now whether that
23 means the beginning of the week or the weekend,
24 I don't know what works --

25 **ADMIRAL ZIMBLE:** Okay.

1 concentration of claims-filing atomic veterans.
2 Is that not right, Dr. Al-Nabulsi? Is that
3 right?

4 **DR. AL-NABULSI:** Uh-huh.

5 **ADMIRAL ZIMBLE:** Okay. So I would propose that
6 our meeting in January be at the Texas site or
7 the -- or the California site. Who wants to go
8 to California and who wants to go to Texas in
9 January?

10 **UNIDENTIFIED:** (Off microphone) Who doesn't
11 want to go to Texas in June?

12 **ADMIRAL ZIMBLE:** Pardon me?

13 **UNIDENTIFIED:** California.

14 **ADMIRAL ZIMBLE:** California?

15 **DR. VAUGHAN:** California.

16 **ADMIRAL ZIMBLE:** California. Okay, let's --
17 let's -- now, now that we've decided on the
18 state, we do have a choice. One choice would
19 be to go with the single city where the highest
20 concentration is, and that's Oakland. The
21 other choice would be to try to compromise
22 between San Diego and Los Angeles. Again,
23 another area in which we have the highest
24 density of veterans and veterans who have filed
25 claims. Does anybody have a preference?

1 **DR. SWENSON:** Ed, what do you think on the
2 veterans coming, are they willing --

3 **COLONEL TAYLOR:** There's a couple --

4 **DR. SWENSON:** -- to drive very far?

5 **COLONEL TAYLOR:** -- of things that we can feed
6 into that equation. When you look at Florida,
7 for example, you hit a pretty good place. But
8 there are a lot of people that are involved in
9 veterans' affairs in Florida that aren't here.
10 For example, the state veterans' advisor's up
11 in Tallahassee. He happens to live over in
12 Petersburg and I haven't seen him, so I'm gong
13 to speak to him about it, but you need to look
14 at the state you're going on is how their
15 veterans are organized, as well as where they
16 live. You've got the data on where they live,
17 but their clubs, their veterans' organizations,
18 their institutions, the things they do are
19 pretty good. For example, Jacksonville has a
20 veterans' service organization in the City Hall
21 that has 15 people in it. I mean --

22 **ADMIRAL ZIMBLE:** Okay.

23 **COLONEL TAYLOR:** -- those kind of people can
24 really support us in what we're doing and you
25 can really get the -- reference out to keep

1 from happening what's happening here.

2 **ADMIRAL ZIMBLE:** Right.

3 **COLONEL TAYLOR:** So the way it's organized is
4 worth looking at. I don't know California that
5 well but I spent some time out there and I ran
6 into a couple of very key veteran service
7 officers by circumstance because there was some
8 -- they get all involved in Veterans' Day
9 ceremonies, events, parades, all kinds of
10 things, but they know where they are and they
11 know the organizations to work through.

12 **ADMIRAL ZIMBLE:** All right. Thank you, Colonel

13 --

14 **COLONEL TAYLOR:** That's what we need.

15 **ADMIRAL ZIMBLE:** Colonel, I'm going to -- I'm
16 going to take your advice.

17 **COLONEL TAYLOR:** Okay.

18 **ADMIRAL ZIMBLE:** I think rather than making a
19 choice as to location at this meeting, I'm
20 going to task the communications subcommittee -

21 -

22 **COLONEL TAYLOR:** Okay.

23 **ADMIRAL ZIMBLE:** -- to see, number one, how we
24 can best communicate --

25 **COLONEL TAYLOR:** -- in that area.

1 **ADMIRAL ZIMBLE:** Right, and I'm going to look
2 forward to a recommendation from that
3 subcommittee as to the best sites. Now we're
4 in Florida now, and I think it would be -- I
5 think it would be -- here again. We'll have
6 time to come back, but I really think that we
7 need to find out where we can get the biggest
8 bang for the buck in terms of getting very
9 important testimony from the atomic veterans so
10 that we have -- that we have a better sense of
11 -- of where we can best provide
12 recommendations.

13 Now I have some good news. We do have two
14 members of the public that would like to come
15 and -- and testify. They've just -- just
16 arrived. I don't have their names, so I'm --

17 **COLONEL TAYLOR:** I'll get their names for you.

18 **ADMIRAL ZIMBLE:** So they're here now and then I
19 would invite -- I would invite them to come
20 forward.

21 **MR. GROVES:** Before we leave the subject of the
22 meetings --

23 **ADMIRAL ZIMBLE:** Okay.

24 **MR. GROVES:** -- if I could just ask for
25 clarification. It was the consensus that we

1 would do California in January and --

2 **ADMIRAL ZIMBLE:** Correct.

3 **MR. GROVES:** -- Texas in June, so we will take
4 the responsibility of obviously trying to
5 resolve the California issue first since that's
6 the closest date that we would need to work
7 around.

8 **ADMIRAL ZIMBLE:** And if we find that it would
9 be more appropriate, because of -- of
10 communications -- facility to do Texas before
11 California, we can modify it -- and it is the
12 consensus right now to do California first.

13 **MR. GROVES:** Thank you.

14 **ADMIRAL ZIMBLE:** Okay.

15 **DR. ZEMAN:** Could I -- could I raise one point
16 with regard to that? And that -- I'd like to
17 raise one point, and that is the next meeting
18 of the NAAV I believe we were told was going to
19 be --

20 **COLONEL TAYLOR:** He's got a lady whispering in
21 his ear, he ain't going to hear you.

22 **DR. ZEMAN:** Mr. Chairman, we were told the next
23 meeting of the NAAV was going to be in New
24 Orleans, I believe.

25 **ADMIRAL ZIMBLE:** That's correct.

1 **DR. ZEMAN:** The end of September.

2 **ADMIRAL ZIMBLE:** They don't have a date yet.

3 **DR. ZEMAN:** And I -- I was wondering if maybe
4 it would make more sense to go to Texas in
5 January seeing we're already going to be right
6 there in the Gulf area in New Orleans in
7 September.

8 **COLONEL TAYLOR:** Do we plan to attend that NAAV
9 convention or send a representative or what?

10 **ADMIRAL ZIMBLE:** That's not been decided yet.
11 I think that that -- we might want to have --
12 it'd be a nice follow-up meeting to the NAAV to
13 have the Board there in September, but I think
14 that -- that's really going to have to wait
15 till we have a better date and -- and to
16 explore the -- the potential for both
17 California and Texas first. Okay. Yes, sir?

18 **MR. GROVES:** I think that this -- this issue is
19 worthy of more discussion, but I certainly
20 think we should defer it, but let's continue
21 with the discussion of the future meetings
22 after we've heard from the folks that are here.

23 PUBLIC COMMENT SESSION

24 **ADMIRAL ZIMBLE:** Okay. All right. Mr. -- Mr.
25 Paul DeGuenther. I thank you very much for

1 coming and we look forward to your testimony.

2 **MR. DEGUENTHER:** Thank you very much. I --

3 **COLONEL TAYLOR:** Get you a chair.

4 **MR. DEGUENTHER:** No, no, no -- fine, I've been
5 offered one.

6 Ladies and gentlemen, thank you for inviting me
7 to come before you. I don't believe that
8 you're here specifically for my request but I'm
9 throwing it out to you, maybe you can help me.
10 I've written my Congressman and he is working
11 on it right now but there's a time limit for
12 me. I'm referring to the Radiation Exposure
13 Act I think of 1991 or '92, somewhere in there.
14 Somehow or other they left off my problem. It
15 includes -- what they will include is the
16 cancer of pharynx, cancer of the esophagus, but
17 the left out cancer of the laryngect-- larynx,
18 which was my cause. And I served on Johnston
19 Island in 1962 for the high altitude nuclear
20 test. I was the EOD officer there -- explosive
21 ordnance disposal -- so I'm asking you if you
22 believe that you might be able to help me
23 further my cause and I thank you for listening
24 to me. Do you have questions for me, please?

25 **ADMIRAL ZIMBLE:** Well, first -- first of all,

1 leave your information with us, how we can get
2 back in touch with you. We will certainly take
3 that issue up and see -- see what we can --

4 **MR. DEGUENTHER:** I mean my Congressman told me,
5 he said that it certainly seemed like an
6 oversight to him. I mean after all, what's the
7 difference really between the larynx, the
8 esophagus and the pharynx.

9 **ADMIRAL ZIMBLE:** That's exactly right.

10 **MR. DEGUENTHER:** It -- it would seem that it
11 should have been included, but I thank you for
12 your (unintelligible).

13 **ADMIRAL ZIMBLE:** Dr. Blake.

14 **DR. BLAKE:** Sir, do you have a claim right now
15 with the Department of Veterans Affairs
16 submitted?

17 **MR. DEGUENTHER:** No, sir.

18 **DR. BLAKE:** Okay.

19 **MR. DEGUENTHER:** The Department of Veterans
20 Affairs -- I am a veteran, but -- I mean I'm a
21 retired veteran, but there's no claim with them
22 that I've put in because I don't have anything
23 that I can claim for. They removed my pharynx,
24 which I'm thankful for that I'm still here and
25 that was in 1988, and I'm still going strong.

1 **DR. BLAKE:** Have you contacted my agency, my
2 program, the Defense Threat Reduction Agency,
3 where we can at least provide verification and
4 so forth?

5 **MR. DEGUENTHER:** Yes, sir, and they won't give
6 me any information at all. They said they're -
7 - they're not -- well, let me see, I was given
8 the 800 number that I called and they won't
9 even talk to me. They won't tell me what I
10 need or anything else. I've got the
11 (unintelligible) but it's only (unintelligible)
12 that I need for my medical submissions, and
13 they won't tell me what they are specifically.

14 **DR. BLAKE:** Well, we -- we do have a
15 representative. I'm the representative for DoD
16 and the VA representative is here, and perhaps
17 after you sit down we can -- we can go over
18 your case with your directly. The Board can't,
19 but we are representatives that can speak to
20 you directly.

21 **MR. DEGUENTHER:** Well, I appreciate that very
22 much, sir. I could -- I could use the \$75,000
23 at issue here, and I could sorely need it and
24 use it very well and wisely. Thank you very
25 much. Thank you, gentlemen.

1 **ADMIRAL ZIMBLE:** Stay here at the conclusion of
2 this meeting.

3 Now Mrs. Betty DeGuenther, did you want -- did
4 you want to testify, as well?

5 **MS. DEGUENTHER:** Well, I really hadn't planned
6 to, I --

7 **ADMIRAL ZIMBLE:** Oh, okay, I just saw your name
8 here on the list.

9 **MS. DEGUENTHER:** They just wanted me to sign
10 in. I'm just the --

11 **ADMIRAL ZIMBLE:** Okay.

12 **MS. DEGUENTHER:** -- you know, the military wife
13 and we just recently heard about this money
14 that they are awarding, and so we called -- a
15 friend of ours gave us some information and we
16 called and my husband tried to talk to them and
17 they said -- they sent him a -- they -- we had
18 this list from another man that had been
19 awarded this amount, and -- the medical things,
20 and the larynx wasn't on there. I mean very
21 similar things, you know, that are so close
22 there. And then when we read in the paper,
23 your little article, it talked about you were
24 trying I think for, you know, other skin and
25 other cancers. He's had bladder cancer. He's

1 got skin cancers all over his body, and of
2 course those three months he was at Johnston
3 Island he was exposed to a lot of radiation and
4 sun and I was lonely.

5 **ADMIRAL ZIMBLE:** Okay, I bet you were.

6 **MS. DEGUENTHER:** So anything that you can do to
7 help would be appreciated.

8 **ADMIRAL ZIMBLE:** Okay.

9 **MS. DEGUENTHER:** Thank you.

10 **ADMIRAL ZIMBLE:** Sure thing. Thank you. We
11 appreciate the -- the testimony. It's going to
12 be helpful to the deliberation of the Board.
13 All right. Do you want to pick up where we
14 left off on the other?

15 BOARD DISCUSSION SESSION

16 **MR. GROVES:** Thank you, Admiral. I guess I
17 would like to discuss some other communication-
18 related issues which I think directly impact on
19 meetings we attend and what our activities
20 would be, so if that would be okay with you,
21 I'll kind of preface the discussion on the --
22 on the two meetings with this additional
23 information.

24 The communication subcommittee met at lunch and
25 while I believe we -- and I'll -- and I'll use

1 Gary's term because I think it was appropriate,
2 there -- there's a hint of mission creep --
3 (loud noise through PA system). Testing.

4 **MR. GROVES:** Yeah. That there is a hint of
5 mission creep in what our committee is -- would
6 like to do, and I think what we see as one of
7 our responsibilities, even though it may not be
8 explicitly stated in the -- the charge from
9 Congress, and that is -- in addition to
10 providing some of this very specific
11 communication-related information through the --
12 -- through DTRA and the Veterans Administration,
13 I think we -- our committee sees, certainly I
14 see the need for us to address some
15 communication issues within the committee and
16 some -- hopefully enhancing the communications
17 between the committee, using our partners at
18 NCRP and at -- and at DTRA to the -- to the
19 veterans' community. So I guess with that in
20 mind, what I would like to suggest is that --
21 and I would just give an example of one of the
22 gentlemen that a couple of us had the pleasure
23 of meeting at the National Atomic Veterans'
24 meeting on -- on Tuesday, and that was he -- he
25 was the individual -- and Ed, you may know his

1 name -- who is the -- who's been an airline
2 pilot but was on board the aircraft carrier
3 that was specifically stationed downwind at one
4 of the tests at Bikini --

5 **COLONEL TAYLOR:** I've got him in my notes --

6 **MR. GROVES:** -- to -- to test the water wash-
7 down system of the ship. And so there were
8 probably hundreds of people on that ship during
9 that test, and that ship is having its --
10 whether it's annual or bi-annual convention
11 sometime this fall, and -- and there would seem
12 to me to be a whole bunch of potential
13 beneficiaries for this program. And my guess
14 is, given the numbers that Paul had given us of
15 65,000 respondents out of the potential
16 400,000-plus potential beneficiaries, however
17 we -- we counted that number, shows to me that
18 there's any number of places we can go to
19 spread the word. And we talked about using any
20 number of veterans association newsletters and
21 magazines, using the military coalition, the
22 lobbying group for any numbers of veterans
23 organizations as ways to get the word out. And
24 I would just say that if the committee agreed,
25 one of the things we might consider doing would

1 be to have a representative of this committee -
2 - not the committee as a whole, but in addition
3 to inviting folks to our regular meetings,
4 would be to truly reach out and be proactive.
5 And when we know there is a gathering of -- of
6 veterans who could be the beneficiaries, and
7 NAAV is a perfect example of that. But it
8 would seem that the crew of this aircraft
9 carrier is another couple of hundred people who
10 might very well benefit from at least one of us
11 going and briefing them on the -- the fact that
12 the committee is in place and -- and what we
13 might do to, you know, again, help get -- get
14 the word out. And I think that what -- what --
15 what that's all leading up in -- up to is that
16 as we go forward, I -- I would be surprised if
17 we do not find the same situation, to a certain
18 extent, that the Energy Employees Occupational
19 Illness Compensation Program Act folks saw, and
20 that is they have certainly ended up with more
21 frequent meetings than they had planned on
22 having, but I think -- I don't know that we
23 have to increase the frequency of the Board
24 meetings, but we certainly might want to
25 increase our -- quote/unquote -- outreach

1 program where a member of the Board goes and
2 makes a presentation on behalf of the Board.
3 And I would just say that those are the kinds
4 of things we need to consider in our
5 communication effort.

6 **ADMIRAL ZIMBLE:** I -- that's a -- that's a good
7 contribution. I would like to ask Mr. Pamperin
8 if the VA has any current outreach programs
9 that go to some of these reunions and
10 organizations, et cetera. And if so, we might
11 want to tail onto that.

12 **MR. PAMPERIN:** Right, we -- we don't have a
13 national organized effort, but usually when
14 there's a -- a reunion in a local area that's
15 supported by a regional office, we send people
16 from the local regional office there. But
17 there are a number of things that I think can
18 be done in terms of service organizations, and
19 specifically with California. California has
20 CalVets, which is the State Department. But
21 then they have a very, very robust county
22 veterans service officer organization, and I
23 can provide you with the names of people in San
24 Diego, Los Angeles and San Francisco.

25 **ADMIRAL ZIMBLE:** I think that would be very

1 helpful. We might -- we may find some new
2 linkages and new conduits to getting -- to
3 getting information, not just the Board
4 information but --

5 **MR. PAMPERIN:** And if I might add one thing
6 that would -- I -- it's my fault because I --
7 it didn't even occur to me at the time, but
8 when Isaf asked me if I could get a -- a poster
9 up at the St. Petersburg regional office, that
10 was no problem at all. But the people who
11 come to the regional office tend to be the
12 people who are receiving benefits. And we've
13 got an entirely different population who are at
14 our medical centers. And I think in our future
15 meetings we need to get our posters up at the
16 local medical centers, as well.

17 **ADMIRAL ZIMBLE:** Okay. Thank you very much.

18 **COLONEL TAYLOR:** In --

19 **ADMIRAL ZIMBLE:** Colonel Taylor.

20 **COLONEL TAYLOR:** In line with this, here's
21 American Legion magazine, here are reunions.
22 Here's "Military Officer," here are reunions.
23 Here's "DAV," here are reunions. They will
24 accept -- we can ask, we can work to where
25 there are atomic veteran reunions and get them

1 identified. We can know where those people are
2 meeting.

3 **ADMIRAL ZIMBLE:** Colonel Taylor, if you'd get
4 closer to the microphone.

5 **COLONEL TAYLOR:** I'm sorry.

6 **ADMIRAL ZIMBLE:** It's all right.

7 **COLONEL TAYLOR:** Here are reunions for three or
8 four major organizations. We can identify
9 quickly which of those -- and they will for us
10 -- that either one of two things. We can send
11 a member of the Board or a member of the staff
12 or a member of the communications committee and
13 make a five or 10-minute slide presentation of
14 what we do and how we do it at one of those
15 reunions. We don't have to go the route we did
16 with the AAV and we asked this man to make an
17 hour-long, two-hour-long presentation, and we
18 ask that one to make an hour-long -- we can
19 have (unintelligible) make a small presentation
20 and leave with some contact points, and we can
21 get communications established quickly. We can
22 do that thing very easily.

23 I had a couple of other notes while we're at
24 it. One thing I picked up out at the -- St.
25 Louis that I mentioned is I attended the 31st

1 meeting of that board, because in the title of
2 the general board meetings, not the sub
3 meetings, they number them, and it gives you a
4 pretty good key as to how often those guys
5 meet. This next one next week will be number
6 32. They've been in existence five years, if
7 that tells you something.

8 **ADMIRAL ZIMBLE:** Okay. Colonel, I'd just like
9 to say that between you and Mr. Groves, you're
10 converting --

11 **COLONEL TAYLOR:** We're getting there.

12 **ADMIRAL ZIMBLE:** -- this general Board meeting
13 into your subcommittee meeting. I -- I think
14 that many of the recommendations that you're --
15 that you're working on and you're -- you
16 brought to our attention are worth a major
17 recommendation at the next -- at the next --

18 **COLONEL TAYLOR:** Well, I was --

19 **ADMIRAL ZIMBLE:** -- Board meeting.

20 **COLONEL TAYLOR:** -- I was hopefully being able
21 to avoid some of the things of waiting until
22 January --

23 **ADMIRAL ZIMBLE:** Oh, yes.

24 **COLONEL TAYLOR:** -- on some of these issues.

25 **ADMIRAL ZIMBLE:** Well, I don't think you have

1 to.

2 **COLONEL TAYLOR:** That was why I was bringing
3 them up now.

4 **ADMIRAL ZIMBLE:** I don't think you have --

5 **COLONEL TAYLOR:** The last --

6 **ADMIRAL ZIMBLE:** -- to wait.

7 **COLONEL TAYLOR:** -- the last one is a little
8 shaky, too.

9 We need a picture of this Board and the support
10 staff. And while we're here, it's a good time
11 with -- I see cameras all over the place. It's
12 not a bad time today during this meeting to get
13 a Board picture. We need it in the
14 communications committee. I don't know where
15 else you'll need it, but we know we need it
16 there.

17 I'm collecting for people like Maggie Smith,
18 who's the curator for the atomic museum in
19 Nevada. I talked to her on the phone. I said
20 I need some pictures of atomic bird-- she says
21 I'll get back to you. She was meeting a high
22 school group and went off with them. I haven't
23 had a chance to get back to her, but we get
24 pictures that will support what we're doing
25 here because they work beautifully in -- in a

1 magazine like this with a picture like the one
2 on the cover of the Green Book I just handed
3 her, give you a good dimension to it. That's a
4 good picture. It's in two or three issues.
5 Those are the kind of things we need that are
6 just mechanical, but we can get them and it
7 makes us far more effective.

8 **ADMIRAL ZIMBLE:** Right. Okay. I thank you.
9 Dr. Tenforde, you got your camera?

10 **DR. TENFORDE:** I do, I was just -- I don't need
11 a ...

12 **ADMIRAL ZIMBLE:** We've got the official
13 photographer. Come on -- come on around here
14 to the head table.

15 **COLONEL TAYLOR:** I think -- gather us together
16 and throw something on a slide that tells them
17 who we are.

18 **DR. TENFORDE:** Or we -- we could add labels.

19 **COLONEL TAYLOR:** Well, I was just saying the
20 picture says itself if we use that -- whatever
21 that slide, whatever the name of this Board or
22 something up on it.

23 **ADMIRAL ZIMBLE:** Why don't you put the web site
24 picture up there.

25 Let's do it.

1 **ADMIRAL ZIMBLE:** All right. And I think we've
2 done -- we've done a fair amount of business
3 for this first inaugural meeting. Again, I
4 thank the Board for their efforts and I'm going
5 to now ask for a motion to adjourn.

6 **COLONEL TAYLOR:** So moved.

7 **ADMIRAL ZIMBLE:** Who's that -- okay, Colonel
8 Taylor is moving, and who's seconding?

9 **DR. BOICE:** Second.

10 **ADMIRAL ZIMBLE:** Okay, we have a second from
11 Dr. Boice. And -- okay, without objection,
12 this meeting is adjourned.

13 (Whereupon, an adjournment was taken at 2:58
14 p.m.)

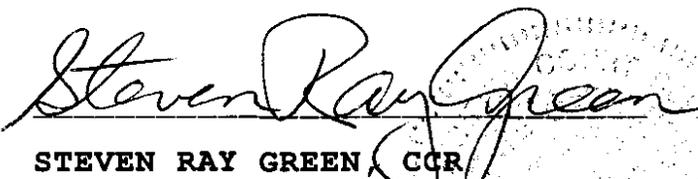
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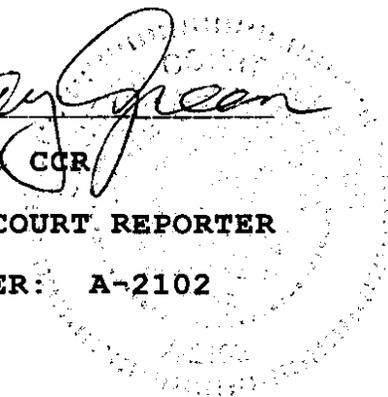
C E R T I F I C A T E O F C O U R T R E P O R T E R**STATE OF GEORGIA****COUNTY OF FULTON**

I, Steven Ray Green, Certified Merit Court Reporter, do hereby certify that I reported the above and foregoing on the day of August 18, 2005; and it is a true and accurate transcript of the testimony captioned herein.

I further certify that I am neither kin nor counsel to any of the parties herein, nor have any interest in the cause named herein.

WITNESS my hand and official seal this the 12th day of September, 2005.


STEVEN RAY GREEN, CCR
CERTIFIED MERIT COURT REPORTER
CERTIFICATE NUMBER: A-2102



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