

C&P Quality Review Program

Veterans Radiation and Dose
Reconstruction Advisory Board

Los Angeles, California

January 12-13, 2006

Quality Assurance

Quality Assurance

- ✓ Through Second and Third Signature
- ✓ Procedural Guidance (M21-1 & M21-4)
- ✓ Consultation with C&P Service

Quality Review

Individual Performance
National Accuracy Review

Individual Performance

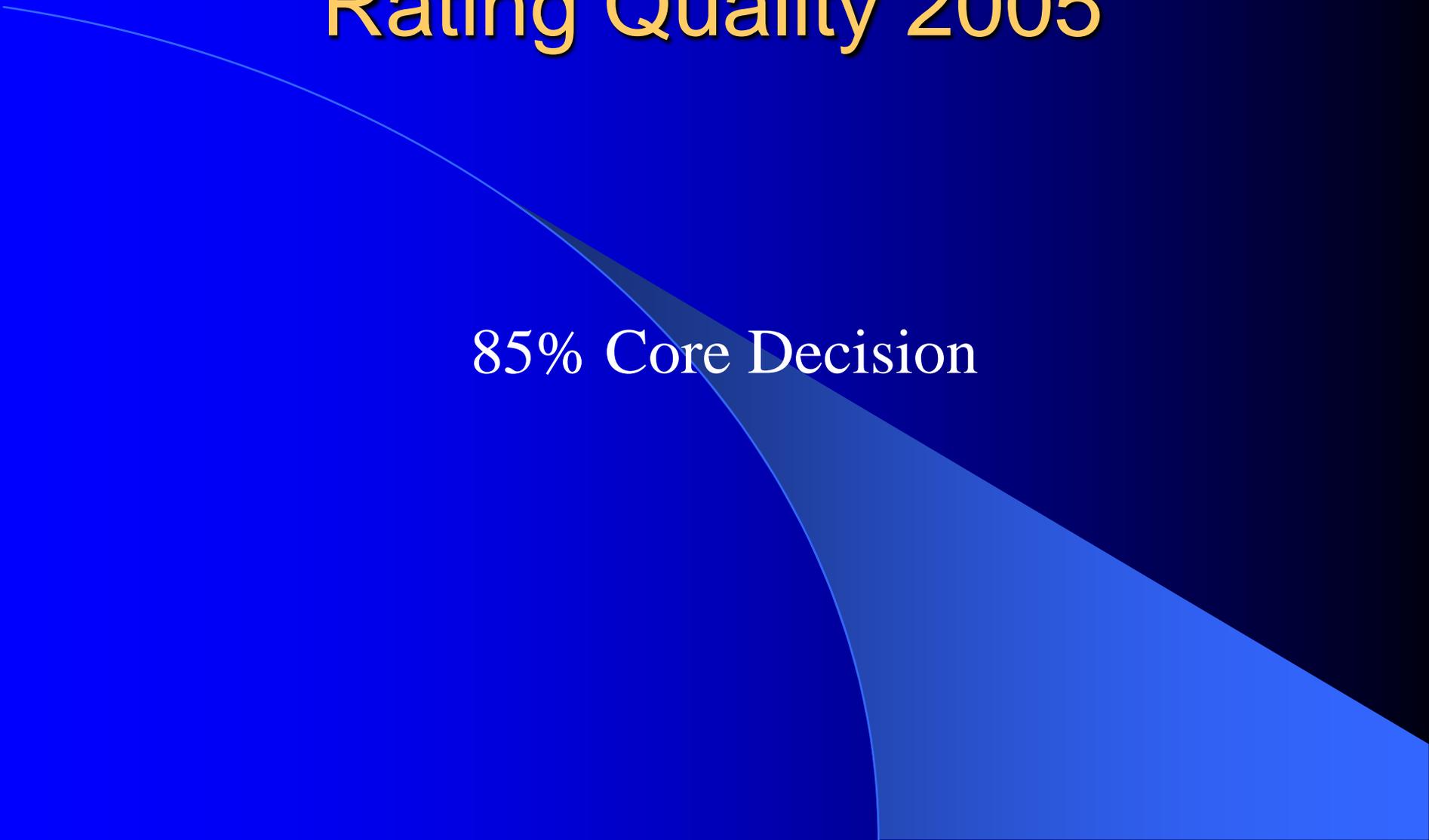
- ✓ Second Signature
- ✓ Performance Standard Quality Reviews

National Accuracy Review The STAR Program

- ✓ Rigorous – Most Comprehensive of any Benefits Agency
- ✓ Statistically Valid at the Station Level
- ✓ Insufficient for Specific Issues

Rating Quality 2005

85% Core Decision



Specialized Reviews

Designed to Examine a Specific
Topic

Issues In Quality Management

Veterans Claims Assistance Act
Consistency of Decision-Making
Proper and Timely Development
Ready-To-Rate Analysis

Issues In Radiogenic Disease Quality

Lack of Volume at the Local Level

Improper Referrals to DTRA

Extremely Lengthy Process

Ultimate Decision of High Quality



Questions